

Covid-19 - Community updates

For further information please contact your Youth and Community Engagement Workers:

Name: Rosena Preston

Name: Carli Colley

Contact details Tel: 07807 277405

Tel: 07580 466 181

Email: Email: rosena.preston@derbyshire.gov.uk

Email: carli.colley@derbyshire.gov.uk

**Click on a category below to go directly to that page.
To return to this page please click on the home icon**



Contents:

- ♦ **Foodbanks**
- ♦ **Money and Finance/Welfare Benefits**
- ♦ **Housing**
- ♦ **Mental Health/ Emotional wellbeing/ Staying active**
- ♦ **Domestic Abuse**
- ♦ **Sexual Abuse**
- ♦ **Safeguarding**
- ♦ **Parental Support**
- ♦ **Education**
- ♦ **Employment/ Training**
- ♦ **Community Support**
- ♦ **Addiction Support**
- ♦ **Support for Children and Young People**
- ♦ **Volunteering**
- ♦ **Any other Local info.**

**Use the home button
to return to this
page**





Foodbanks: South Derbyshire

You can refer yourself or someone else to the Food Bank for help by e-mailing projectsupport@sdcv.org.uk or telephone 07458 305314 to request a food parcel. You should give us the name, address and contact telephone number of the person needing a parcel and tell us how many people live with you/ them. This enables us to supply the right amount of food for the household. We will give you a time to collect the food parcel. This is so that we can keep you, other people, our staff and volunteers safe by observing the rules on social distancing. The CVS building is closed and staff are working from home so food parcels cannot be collected from the CVS. Food Parcels can be collected (by appointment only) from the front entrance of Hill Street Baptist. The church will be open for collecting parcels on Tuesdays, Thursdays and Fridays between 9am – 4pm. Please do not come to the church without e-mailing or speaking with us first as this will help us to keep the social distancing rules in place.



For anyone wishing to **make a donation of food**:

The food bank is still accepting donations. If you wish to make a donation please let us know by e-mailing projectsupport@sdcv.org or by telephoning 07458 305314. We will then arrange with you a time to drop the food off at the side entrance of Hill Street Baptist Church (the carpark entrance by the steps). The Food Bank is only open on Tuesdays, Thursdays and Fridays and we will be able to accept collections by appointment on these days so that we can keep social distancing in place.



Ashby foodbank is currently open on:

Tuesday 9.30am to 11.30am at Ashby Congregational Church

Thursday 9.30am to 11.30am at St Stephen's Woodville

Friday 9.00am to 10.00am at Measham Baptist Church

Friday 2.00pm to 4.00pm at Ashby Congregational church

Our foodbank works on a voucher referral system. Please contact us for further information. Telephone enquiries can be made on: 07542118878 or via email in-fo@ashbyfoodbank.org.uk/ website: <https://>



Clothes Bank info. - particularly uniform related?

Hill Street Baptist Church are now accepting school uniform requests for families who are financially struggling. Please email clothesbank.hillstbaptist@gmail.com



A Gift From You

Individuals can send a message on the **Face Book page "A Gift from you (Food Bank Support Group)"** to request a food parcel. This can be collected or delivered when transport isn't available. Collection is preferable where possible as the service is supported by volunteers. Social distancing measures are in place.

This project is delivered solely by volunteers who make a real difference to the lives of our local community.

ASHBOURNE



Our foodbank works on an agency referral system, which entitles the person/ family to 3 weeks of food parcels. We are currently being more flexible with referrals to support the community. Please contact for further information, Telephone: 01335 344338 /Email: foodbank@ashbourneelim.church



St Oswald's Church, Derbyshire CC, FareShare

Community Café in Ashbourne

OSSIE'S KITCHEN

Enjoy an Ossie's Takeaway

We hope to resume our full community café service eventually. Until then **all are welcome** to come and collect a hot meal to enjoy at home, perhaps with friends or family.

EVERY TUESDAY we will provide, **without charge**, a main cooked meal, with a vegetarian option, and a cold dessert such as fresh fruit, yoghurt or cake.

Please order your meals by phoning 07437 377345 with your meal options between 9am and 12 noon on each **Tuesday** when we will tell you at what time your order will be ready to collect, between 4pm and 6pm, from :

**St Oswald's Church Centre,
School Lane, DE6 1AN**

LOCAL DELIVERY SERVICE AVAILABLE



Suggested donations of
£3 per adult and £1 per child

For enquiries only
call 01335 664159



Foodbanks:



Cash support for food redistribution during coronavirus outbreak

The government has announced a £3 million fund for food redistribution organisations help them cut food waste during the coronavirus outbreak. All food redistribution businesses and charities will be encouraged to bid for grants over the coming month, including those whose volunteer programmes have been affected by social distancing measures or those that cannot access their usual commercial support network.

Website

If you've been referred, you should be told where the food bank is. If it's run by the Trussell Trust you can check the address on their website. If you live in a rural area and can't afford to travel, your nearest food bank might be able to deliver. Call or email them to check

Trussell Trust

Website

enquiries@trusselltrust.org



Rural Action Derbyshire

Website

Phone: 01629 592970

They have an alphabetical list of all food banks.

If you would be interested in getting involved, please contact Jo Peck at j.peck@ruralactionderbyshire.org.uk





Universal Infant Free School Meals (UIFSM)

In 2014 the UIFSM policy was introduced. All children in reception, year 1 and year 2 were entitled to a free meal regardless of personal circumstances. This is subject to change with government policy but has been confirmed for the academic year 2019 to 2020. To get your free meal please ask at your child's school.



[Website](http://www.derbyshire.gov.uk/freeschoolmeals)

Free school meal entitlement

All children aged 3 to 18 at Derbyshire nurseries or schools can get a free meal if they qualify.

Qualifying criteria:

- Universal Credit, provided they have an annual net earned income not exceeding £7,400 (£616.67 per month)
 - Income Support
 - Income-based Jobseekers Allowance
 - Income-related Employment and Support Allowance
 - support under Part 6 of the Immigration and Asylum Act 1999
 - the guarantee element of State Pension Credit
 - Child Tax Credit (provided you're not also entitled to Working Tax Credit and have an annual gross income of no more than £16,190) as assessed by HMRC
- Working Tax Credit run-on (paid for 4 weeks after you stop qualifying for Working Tax Credit)

[Universal Credit](#) has begun to be rolled out in Derbyshire and will affect all areas of Derbyshire by the end of 2022.

Most families will not be affected by the new criteria. Families who are currently claiming free school meals, but fail to meet the new criteria, will continue to receive free school meals until the end of the Universal Credit rollout period, even if they continue to appear as no longer eligible on future reports. The rollout period is currently scheduled to end in March 2022.

Once Universal Credit is fully rolled out, pupils will keep their free school meal entitlement until the end of their current phase of education, that is, primary or secondary.

[Read more about free school meals guidance for schools and local authorities.](#)

Young people age 16 to 18 who receive the benefits or tax credits in their own right are also entitled to receive free school meals.

Even if you meet any or all of the criteria, families will not be eligible if they are claiming Working Tax Credit.

Applying for free school meals

You can sign up for free school meals at any time of year.

You or your partner can claim for your children, as long as you live at the same address.

You do not have to fill in a separate form for each child, even if they go to different schools. Just name the child and which school they go to.

If another of your children starts school and one of your children already has free school meals, we can add them to the application you already have. Just call the free school meals team tel: 01629 536400 or 01629 536481.

[Apply for free school meals](#)

If your circumstances change or you stop getting some benefits, you must contact us, tel: 01629 536481.



Money and Finance/ Welfare Benefits

Derbyshire Welfare Rights Service

Welfare Benefits

Thousands of people in Derbyshire are missing out on benefits that are theirs by right.

Sometimes the system doesn't make it easy for you to understand the rules about benefits or how to claim the benefits you are entitled to.

We can help with advice and can take on any representation that you may need.

- We deal with welfare benefits and tax credits, sometimes referred to as social security.
- We can give advice over the phone about which benefits to claim and how to claim them.
- We can send out claim forms and advise on how to challenge decisions by the benefits authorities.
- We can assist with benefits appeals, including representing Derbyshire claimants at tribunal hearings.

If you disagree with a benefits decision you only have one month in which to challenge the decision, so you need to seek advice right away.

If you need help filling in benefit claim forms, your local Citizens Advice Bureau can help.

Contact us

Email welfarebenefits@derbyshire.gov.uk or phone our benefits helpline, 11am-4.00pm, Monday,

Tuesday, Thursday, Friday, on 01629 531535.

If your call isn't answered right away, please leave a message and we'll call you back.

Additional information can be found on our website, visit www.derbyshire.gov.uk/welfarebenefits

Benefits Helpline – 01629 531535 or email

welfarebenefits@derbyshire.gov.uk

Monday, Tuesday, Thursday, Friday

11.00am – 4.00pm



Derbyshire Discretionary Fund

The Derbyshire Discretionary Fund (DDF) can provide grants or emergency cash payments if you are in urgent need of financial help following a crisis or disaster.



Website
Phone number : 01629533 399

Covid-19 Cyber and Fraud Information Sheet

This advice has been collated by EMSOU and is intended for wider distribution within the East Midlands Region to raise awareness among businesses and the public.
Advice and information is changing daily as we navigate our way through the COVID-19 pandemic, so please ensure you only take information from reputable sources.



Website
Website

Benefits during the Coronavirus

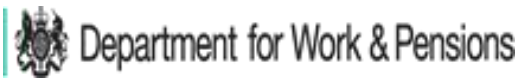
This link has the most up to date information for benefits, Universal Credits etc.
The Information is updated daily



website

Department for Work & Pensions

This website gives the most up to date government information for benefits, Universal Credit etc.



website





Did you know, we also provide help with...



Help to Claim
0800 144 8444
We can support you in the early stages of your Universal Credit claim, from the application, through to your first payment

Pension Wise
0808 146 7709
Free and impartial government guidance about your defined contribution pension options



Money Sorted in D2N2
We will help improve your skills, knowledge and confidence with different money issues so you are in a better position for the future



Money Advice
We can advise you on long term debt options and explain how to deal with your creditors

Energy Advice
in conjunction with **WESTERN POWER DISTRIBUTION**
To ensure that vulnerable people receive impartial advice on energy, money, benefits and health

Older People's Champion
Advice and support on claiming benefits for residents over the age of 65



Telephone Appointments
Bookings available through our Adviceline number



Access to advice wherever you are...
Our telephone adviceline is a first response service for residents in Amber Valley, Erewash, Derbyshire Dales and High Peak.
0300 456 8390 | Open 9.00am - 4.00pm, Monday-Friday
(Calls are charged at the same rate as 01 and 02 numbers and will count towards inclusive minutes.)



Unless stated, projects and appointments can be booked through the Adviceline number



Support for deaf claimants accessing Universal Credit

The Good Things Foundation have let us know about a resource recently launched by [gov.uk](https://www.gov.uk) to help provide support to deaf Universal Credit claimants.

“The service...is already available for people accessing other disability benefits and the Access to Work scheme”.

People can access British Sign Language interpreters as part of a free video relay service - Sign-Video Live - through their tablet, smartphone, computer or laptop, and use the service to make a new Universal Credit claim or manage an existing claim.

- To **find out more about the service** click on the link below to visit the gov.uk website [Website](https://www.gov.uk)
- Here is **a link to the SignVideo website**: <https://www.signvideo.co.uk/>

Click on Downloads (near the top right of the screen) to find out more about how to download the SignVideo app on different devices.

You can video call SignVideo via a link on their website, or contact them on ask@signvideo.co.uk, help@signvideo.co.uk,
Tel: 0208 463 1120

You can **watch a trial of the service** by clicking on the link [Trial](#)

Virgin Media to offer Broadband with No Contract @ £15pcm exclusively for UC customers.

[Website](#)



Money Advice Service

The Money Advice Service gives guidance and help with how to manage your money better.



website

Online chat, whats app, call 0800138 7777

Citizens Advice

There is general advice specifically about COVID-19 on the national Citizens

Advice website here:

We cover a wide range of issues including...

- Housing (renting and home ownership)
- Debts and Money Problems
- Family and Relationships Health and Social Care
- Energy Efficiency
- Employment
- Consumer
- Benefits

Our advice is free, confidential, impartial and independent.



Call our Derbyshire Districts Advice line:
Monday to Friday 9.00am - 4.00pm
0300 456 8390
(See reverse for call charges)
website

Money Saving Expert

'Cutting your costs
Fighting your corner'



website

Step change

Contact the UK's leading debt charity to get expert debt advice and fee-free debt management to help you tackle your debts. Step Change Debt Charity.



0800 138 1111

Website



Warmer Derby & Derbyshire helpline is open

Our energy bills/cold homes phone line service is still running, albeit in a modified form. While home visits will be replaced by conference/video calls where appropriate, and/or postage of information leaflets & materials.

We're conscious that incomes are being hit while energy bills may be going up as people stay home, and support is harder to access. We want to do all we can whilst not compromising health of clients and colleagues. Stay healthy & hope to hear from you soon.



The Warmer Derby & Derbyshire number is still available:

0800 677 1332



Contact Charis Grants for more information about the scheme.

Charis Grants Ltd

Telephone: 0330 555 9424

Monday to Friday, 9am to 5:30pm (closed on bank holidays)

[Find out about call charges](#)

[Website](#)

Warm Home Discount Scheme

Overview

You could get £140 off your electricity bill for winter 2020 to 2021 under the Warm Home Discount Scheme. The money is not paid to you - it's a one-off discount on your electricity bill, between September and March. You may be able to get the discount on your gas bill instead if your supplier provides you with both gas and electricity. Contact your supplier to find out.

The discount will not affect your [Cold Weather Payment](#) or [Winter Fuel Payment](#).

Eligibility

There are 2 ways to qualify for the Warm Home Discount Scheme:

you get the [Guarantee Credit element of Pension Credit](#) - known as the 'core group' [you're on a low income](#) and meet your energy supplier's criteria for the scheme - known as the 'broader group'

How you apply for the Warm Home Discount Scheme depends on how you qualify for the discount.

Pre-pay or pay-as-you-go meters

You can still qualify for the discount if you use a pre-pay or pay-as-you-go electricity meter.

Your electricity supplier can tell you how you'll get the discount if you're eligible, for example a voucher you can use to top up your meter.

Park (mobile) homes

You apply a different way if you live in a park home.

Park home applications for winter 2020 to 2021 are now closed.

[Fill in the Park Homes Warm Home Discount application form](#) to be contacted when the scheme reopens.

The Stop Loan Sharks Helpline Service

Ensuring that illegal money lenders (loan sharks) do not take advantage and profit from other people's hardship is fully operational during the COVID-19 pandemic-

STOP LOAN SHARKS
Intervention . Support . Education

0300 555 2222

Text a report

07860022116

shark@stoploansharks.uk
[website](#)



Suspicious Email Reporting Service (SERS)

If you receive an email that you think is suspicious, you can forward it to the NCSC at report@phishing.gov.uk and their automated programme will immediately test the validity of the site. Any sites found to be phishing scams will be removed immediately.



Website

Digital MOT

As we are all spending more time online, it is more important than ever that we do everything we can to stay safe online.

By answering a few simple questions, you can find out the most important steps you can take to protect your devices and avoid being a victim of cybercrime.



website

Money Sorted in D2N2

Visit the website for financial help in your area.

Money Sorted in D2N2 provides support and personally tailored interventions for people experiencing the greatest financial difficulty. It will enable individuals to take control, build their confidence and skills and help them tackle barriers and problems in order to improve their financial well-being.



Website

Main office 0115 9085134

Email info@moneysortedinn2d2.org

Action Fraud

Visit the website to see some simple steps you can take to protect yourself from fraud including Coronavirus-related scams.



Release Financial Charity Newsletter

0300 123 2040

Website





Housing: South Derbyshire



South Derbyshire District Council- If you are worried about becoming homeless, please email the customer services team at [customer-services@southderbyshire.gov.uk](mailto:customer.services@southderbyshire.gov.uk) or call the customer services.

Housing:



Please contact your housing provider or mortgage lender (these details will be on any correspondence that you have received from your provider)

Morrisons Foundation – Covid 19 Homeless Support Fund

The Morrisons Foundation has announced a Homeless Support Fund aiming to fund charities caring for the homeless during the Covid 19 outbreak and ensure help gets to those who need it. The Foundation recognises that homeless people are particularly vulnerable to Covid 19 because of underlying health conditions and are less able to access basic sanitation.

There is a total of £500,000 for this fund and awards of up to **£10,000** are available. Smaller requests will allow more charities to be supported from the fund.

Registered charities that care for the homeless can apply to cover the broad areas:

- Outreach and support to rough sleepers
- Delivery of services in hostels and shelters
- Information and advice

Applications can be made at anytime.



If you're struggling with finances and finding it difficult to pay your rent, it's important that you act as soon as possible to avoid becoming homeless.

[Website](#)





Weighed down by debt?

CALL FREE ON **0800 328 0006**

Weighed down by debt?

I had six jobs, but all I was doing was paying off the interest on my debts. When I called CAP, the burden just lifted - I knew I was going to get the support I needed.
Muona, Birmingham

I From the moment CAP got involved, everything changed. We were given a budget which meant I could suddenly do all the things that a parent is meant to do for their child.
Sarah, Wrotham

I They are serious, highly professional, deeply committed and, above all, they will treat you as a human being of infinite value, who just needs some help to find your own way forward.
Justin Whitey, Archbishop of Canterbury & CAP's patron

I I couldn't have done it without you. I'm managing to do things I couldn't before. I've got a little money set aside for emergencies, and we always have food in the house now.
Hilda Chigaraide, Leeds

CALL FREE ON **0800 328 0006**

Weighed down by debt?

I CAP are unsurpassed when it comes to the debt help they give people across the country.
Martin Lewis, Money Saving Expert

Whatever the situation you are facing, there is hope. As a charity, we offer a completely free service to help you lift the burden of debt.

So give us a call today and start your journey towards debt freedom.

WINNER
National Debtline Awards 2019
Best Debt Provider of the Year

capdebthelp.org

CALL FREE ON **0800 328 0006**

Weighed down by debt?

Free debt counselling in your community from an award winning charity

charities against poverty
CAP
debt help

capdebthelp.org

CALL FREE ON **0800 328 0006**

If you are feeling weighed down by debt, then we can help. You may think your situation is impossible, but there is hope. Our friendly team will give you a listening ear in the privacy of your own home and provide a practical solution to your debts.

Since we started helping people out of debt in 1996, we've helped thousands in situations like yours through our professional service offered by over 300 CAP Debt Centres. **So why don't you ring us today and begin your journey to becoming debt free?**

Does it cost anything?

No. Our service is completely free. We are able to provide a totally free service because CAP is a charity and receives donations from churches and individuals who want to help people.

Will my creditors cooperate with you?

Yes. We have worked with over 1,000 companies within the finance industry and we are well respected. This means that councils, utilities and mortgage companies work with us because they have seen the results of our involvement. They know we offer fair repayments based on what you can afford.

Is CAP just for Christians?

No. CAP will help anyone regardless of their religious beliefs. We monitor our services to ensure that everybody receives the same caring service regardless of race, nationality, religion, age, gender, marital status, or disability.

Making the first call can be hard but the sooner you ring, the sooner you will have peace of mind.

- 1 Home visits**
After you call CAP, a Debt Coach from a local CAP Debt Centre will visit you in your own home.
 - 2 An effective budget**
Our trained debt counsellors will work out a realistic budget that prioritises your essential bills. We will negotiate affordable payments with each creditor and attempt to stop unfair interest and charges where possible. Your local Debt Coach will then explain the budget and the payments you will need to make.
 - 3 CAP Plan**
In most cases, a CAP Plan is set up for you. You will need to make one monthly payment into your CAP Plan to cover your debts and also bills if appropriate. CAP will then distribute this on your behalf. You can also build up savings through your CAP Plan.
 - 4 Severe debt**
If you are in severe debt, then we can walk you through insolvency options, such as petitioning for bankruptcy. We can help you to fill out the forms and even attend court with you.
 - 5 Debt free**
You can use your CAP Plan to pay your bills and debt repayments until you are debt free.
-



Framework
For your future

Step Up provides accommodation and support for 16-24 year olds in Derbyshire. The service supports looked after children, care leaves and homeless young people under 21 in accommodation. The service also supports 18-24 year olds who need help with tenancy sustainment or who are at risk of becoming homeless receiving a floating support service. Referrals are accepted up to some ones 25th birthday. Contact framework on 0115 9986635 or 01298 73798 or email stepup@frameworkha.org



**Mental Health
Emotional wellbeing/
Staying active**

The coronavirus (COVID19) outbreak is going to have an impact on everyone's daily lives, as the government and the NHS take necessary steps to manage the outbreak, reduce transmission and treat those who need medical attention.

It may be difficult, but by following guidance on social distancing, or staying at home, you are helping to protect yourself, your family, the NHS and your community.

During this time, you may be bored, frustrated or lonely. You may also feel low, worried, anxious, or be concerned about your health or that of those close to you. Everyone reacts differently to events and changes in the way that we think, feel and behave vary between different people and over time. It's important that you take care of your mind as well as your body and to get further support if you need it.

Derbyshire Community Response Unit

Derbyshire County Council are coordinating a community response across the county to make sure vulnerable residents are supported through the coronavirus outbreak.

If you need help and have no friends or family you can call on, you can register to get help online:



Website

you can phone us on: 01629 535091.
Our phone line opening hours are:

Monday to Friday from 9am to 5pm

Mental Health and Wellbeing Support for Children, Young People, Parents and Carers during Covid-19

We know that the closure of schools due to the Covid-19 pandemic has the potential to be an anxious and uncertain time for children, young people, parents and carers across Derby and Derbyshire. We are pleased to be able to offer services to support the whole family. You will find information attached. We would again be most grateful if you could support us in sharing this information.



If you have any questions or concerns then please do not hesitate to contact us:
ddccg.enquiries@nhs.net

NHS Derby and Derbyshire Clinical Commissioning Group

There are many resources available on the Joined up Care Derbyshire website: <https://joinedupcarederbyshire.co.uk/> which brings together information from Health across Derby and Derbyshire.

I would also like to highlight the new accessible information that has just become available which you can find here:

[website](#)



Every Mind Matters

Every Mind Matters is the new national platform for good mental health, from Public Health England. It aims to make it easier for everyone to look after their own wellbeing and improve their mental health, by providing a digital hub full of advice, tips and resources and a new online tool to help everyone create their own action plan.



[website](#)

a good resource site and section on 'Looking after children and young people during the coronavirus outbreak'

Qwell Can join the service for ongoing support

Qwell is a free online Mental Health and Wellbeing resource for parents and carers of young people under the age of 18 that requires no formal referral, instead only requiring the user to set up an account on the website.



[website](#)

Available 365 days of the year via mobile, tablet and desktop devices from 12 noon to 10pm Monday-Friday and 6pm-10pm at weekends

Derby and Derbyshire: Emotional Health and Wellbeing.

Online toolkit .Sections for professional, parent carer and child /young person



[Website](#)

Samaritans

What support do they offer? Offering mental health support and can be contacted by telephone, letter, e-mail and mini-com. There's also a face-to-face service, available at their local branches. They are open 24 hours a day, every day of the year.



[website](#)



Healthwatch Derbyshire

In response to Covid-19 there is now a telephone support line for people looking to access health or care services.



Website

Telephone—01773 880786

10am-3:30pm Mon– Fri

Email—

enquiries@healthwatchderbsyhire.co.uk

<https://www.childline.org.uk/somethings-not-right>

As further pandemic restrictions take effect in England, the Home Office has joined forces with charities including the NSPCC, Barnardo's and The Children's Society to launch a new campaign to protect victims of child abuse. The month-long campaign, 'Something's Not Right', encourages young people to recognise different forms of abuse, report it and get help.



The campaign will see animated adverts aimed at secondary school pupils aged 13+, running across Instagram, Snapchat and Facebook. Young people will be directed to a dedicated page on the NSPCC service Childline where they can access information and seek support.

The campaign follows evidence suggesting that young people faced a greater risk of sexual abuse, criminal exploitation and domestic abuse due to the impact of coronavirus. The monthly average number of Childline counselling sessions about domestic abuse and abuse increased by 20% and 22% respectively in April to July 2020, compared to pre-lockdown levels.

The Internet Watch Foundation revealed that there were almost 9 million blocked attempts to access child sexual abuse material during the first month of restrictions alone. This trend has continued, with the charity

Website

Telephone: 01773 734989



Derbyshire Recovery and Peer Support Service - Service Update January 2021

The Derbyshire Recovery and Peer Support Service provides person-centred mental health support across Derbyshire helping individuals achieve small practical goals to support them to better manage their mental health independently. The service also supports a network of peer led support groups, provides a package of support and training to potential volunteers, runs an emotional support helpline and launched pilot scheme 'Tech Buddies' prior to Christmas which aims to address digital exclusion across Derbyshire helping those experiencing isolation become connected to digital support services.



Targeted Support

Individuals must be able to identify a practical support goal or an area of their life that they are currently struggling with to receive support. There should be a willingness to want to engage in further support.

You can refer on behalf of an individual with consent via our single point of access on 01773 734989 or electronically by filling in the attached referral form and returning it to derbyshirerecoverypeersupportservice@rethink.org

If you would like to discuss a referral prior to making it then email directly at Hannah.staton@rethink.org

Due to current restrictions, the majority of support will be conducted via telephone and zoom, however if there is an apparent need our workers will review each referral on a case by case basis for face to face support in the community. No home working is currently permitted.

Peer Support Groups

As per the government guidelines

<https://www.gov.uk/guidance/tier-4-stay-at-home?priority-taxon=774cee22-d896-44c1-a611-e3109cce8eae>
our peer support groups are able to remain open following strict social distancing measures. However some venues have decided to remain closed at present.

Our team of group development workers are working relentlessly to ensure each of our peer support groups have access to appropriate PPE, guidance and support to allow them to operate as safely and efficiently as possible.

Our team covers all Derbyshire Districts and for the most up to date information about groups in your area please contact the following below:

High Peak and Derbyshire Dales – @April Parker

South Derbyshire and Erewash - @Martine Roebuck

Amber Valley, Bolsover, Chesterfield and North East Derbyshire - @Mark Hudson

We are currently support 2 online support groups over zoom, for information about how to access these please get in touch.

Peer Supporters

@Ellie Scott is our Volunteer and Peer Support Coordinator who provides a package of support to the facilitators of our peer support groups. The package of support includes training, supervision and personal development opportunities. We are always looking for more peer supporters to join our existing groups or to explore the development of new groups in lacking areas. Please contact Ellie to discuss these opportunities further.

Emotional Support Helpline

We will be continuing to offer our Emotional Support Helpline until at least March. The helpline is open 9am – 7pm Monday to Friday and 9am – 5pm Saturday and Sunday. This helpline is open to anyone, but is NOT a crisis support line. Referrals into service can be made over the helpline.

Tech Buddies

Our first volunteers for the Tech Buddies scheme are almost finished their training and will be ready to pair up with an isolated individual towards the end of January. We will still be recruiting volunteers, but will open up referrals for recipients of this scheme over the next few weeks. If you would like any more information about Tech Buddies, then please contact @Ellie Scott

If you would like to discuss anything further contact Hannah Staton Team Leader Hannah.Staton@rethink.org

Men-Talk

Men-Talk is all around the subject of improving men's mental health, raising awareness, removing the stigma and ultimately reducing male suicide. Men-Talk are continuing to offer mental health support to anyone who needs it. They are providing talks, listening, sharing and signposting online.



mentalkmeeting@gmail.com

Derbyshire County Community Trust

What support do they offer? Virtual FREE online sessions for all the family to stay active, involved in their wider community and online interactive challenges.



DERBY COUNTY
Community Trust

[Website](#)

Borderline Derbyshire

Newsletter of the
Derbyshire Borderline Personality Disorder
Support Group

[Newsletter](#)

NEWS: [First Steps coping guides & COVID 19 Psychological Therapies Pathway](#)

[Eating Disorders support](#)

To find out more and follow the links to join in click [HERE](#)

Coming this 2021



Comedy for Coping!

This January we are standing up to mental health with Dave Chawner as he delivers his six week comedy course through First Steps ED to break through the taboo and intense stigma of mental health. It's a great way to build confidence, lift your spirits and share your story in a light hearted and relatable way! So if you want to put a positive spin on your history of mental health, why not give it ago?! Just email info@DaveChawner.co.uk or info@firststepsed.co.uk to join on either the 19th or 20th January... and, oh yeah, it's completely **FREE!**

'Being Creative' Art Workshops!

We are so excited to get creative in 2021 with the lovely Lorna! Art is often underrated for how it helps to shut out worries and distractions; to slow things down and stop the noise. You don't need to be any Banksy, it's all about expressing yourself through shapes, patterns, colours and getting away from any anxieties or pressures of day to day life. Make sure you keep your eyes peeled on our social media for dates and other info about Lorna's 'Being Creative' workshops.

First Steps know this time is particularly difficult for many, therefore they are providing a range of weekly opportunities for their service users and anyone seeking support to come together and support each other, learn something new, create together by using their

interests and skills and just have some fun.

The First Steps team is working with some wonderful collaborators from around the country to bring opportunities which you can engage in focused on our well being and positive mental health.

Activities include:

Be Creative is a collaboration with Lorna Collins
Mindfulness Monday Mornings and Tuesday Evenings
Mental Health Training



Kooth

An online counselling and emotional well-being platform for children and young people, accessible through mobile, tablet and desktop and free at the point of use.



[website](#)

Online chat: Available

Action for Children

We protect and support children and young people, provide practical and emotional care and support, ensure their voices are heard, and campaign to bring lasting improvements to their lives. Offering support around fostering, adoption and through resources.



[website](#)

Daily tips and tricks on how to boost your wellbeing/ Feel Good

Child line

Information and advice on managing anxiety, bullying, internet safety, staying safe and a place you can speak to trained counsellors.

childline

ONLINE, ON THE PHONE, ANYTIME
childline.org.uk | 0800 1111

Telephone: 08001111

Online Chat: Available on their website

Winston's Wish

Supports grieving children AND parents

Information, advice and guidance on supporting bereaved children and young people during the coronavirus (COVID-19) outbreak and our updated services and opening times.



[Website](#)



The Mix

Essential support for under 25's, including mental health, housing and relationships



[Website](#)

Active Derbyshire/Notts Guide to Staying at Home

Our staying active at home page includes this guide showing physical activity you can do at home, if you're shielding or can't get out, there's some illustrated activities to help you stay active



[Website](#)

As part of the Improving Access to Psychological Therapies (IAPT), we provide therapy in Derbyshire and Nottinghamshire. You can access the service if you are registered with a GP in one of these areas.



[Website](#)

Telephone: 01332 265659 Derbyshire
0115 896 3160 Nottingham
To discuss integrated referral routes jhopskins@trentpts.co.uk

Dr Radha's five mental health tips for lockdown

Dr Radha Modgil from BBC Radio 1's Life Hacks shares her top five tips on how to stay mentally and emotionally well during the coronavirus lockdown, all beginning with the letter C.



[Website](#)

Chat Health

If you are a parent or carer for a child aged between 0-19 and want advice or have any concerns you can text 07507327754

If you are aged 11-19 and want advice or have any worries text the young peoples service 07507327104



[website](#)



Vita Minds

Vita's new service further increases the options and accessibility for patients being referred into the service and in the current circumstances offers a service that does not require face to face appointments

The service is now live and offers a range of talking therapies for depression, generalised anxiety disorder, mixed depression and anxiety and a range of other conditions - the full list is on their general information leaflet



For referrals

Call 0333 0153 496 or by visiting the website and using the self-referral form

A new social media group known as Broken Beauty aims to provide support for women in North Derbyshire struggling with stress, anxiety or depression. Run entirely by volunteers.

"We can be found on Facebook via the Broken Beauty page, and anyone can get in touch via Facebook messenger. We offer a completely confidential messaging service or you can join the online group, Broken Beauty chatroom which is a platform to connect with others, talk, listen and share any issues that are affecting you. We also hope to start some meetings within the community once the lockdown restrictions allow."



A facebook chatroom run by volunteers

yes to a healthier you

Visit: livelifebetterderbyshire.org.uk

Live Life
BETTER
DERBYSHIRE

Derbyshire Dementia Support Service

To view information please click link below

[Flyer](#)

Relate Derbyshire offers a range of relationship services that will be delivered by specially trained counsellors. Services include:

Adult and Relationship

Improving Access to Psychological Therapies (IAPT)

Children & Young People

Family

Sex Therapy

Living Well with Autism

relate
the relationship people

[Website](#)

Please contact us on

01332 349177 or

07741193484

info@relatederby.org.uk



Derbyshire Mental Health Support

If you want to talk to someone about your emotional wellbeing the Derbyshire Mental Health support line is on 0800 028 0077 (24 hours a day, 7 days a week). It's staffed by mental health professionals and is for all ages.

Samaritans

If you are having thoughts of self-harm or suicide The Samaritans can be contacted 24 hours a day, 7 days a week on telephone 116 123 or contact Samaritans online <https://www.samaritans.org/>

Joined Up Care Derbyshire <https://>

A broad range of advice, support and information on emotional wellbeing and mental health:



joinedupcarederbyshire.co.uk/public-info-covid-19/your-wellbeing-during-pandem

Mental Health Services for Children and Young People

Mental Health Support Line - A new mental health support line run by the NHS and operating seven days a week between the hours of 9am and midnight (24/7 coming soon) has been set up to provide access to support for people of all ages in Derby and Derbyshire. Call 0800 028 0077 for free where mental health professionals will be on hand to help.

[Download Leaflet](#)



<https://www.headspace.com/covid-19>

There are a lot of unknowns in the world right now. But one thing is certain — **Headspace is here for you**. To help support you through this time of crisis, we're offering some meditations you can listen to anytime. These are part of a larger collection in the Headspace app — free for everyone — called **Weathering the storm**. It includes meditations, sleep, and movement exercises to help you out, however you're feeling. It's our small way of helping you find some space and kindness for yourself and those around you.

Derbyshire LGBT+

Specialist LGBT+ support for young people and their families across Derbyshire. Currently offering online support via youth groups, one to one support over the phone and email.



Telephone: 01332 207704

Email:

INFO@DERBYSHIRELGBT.ORG.UK

Online chat: Available on Facebook www.facebook.com/derbyshirelgbt

website

Access to Work Mental Health Support Service

This confidential service delivered by Remploy is funded by the Department for Work and Pensions and is available at no charge to any employees with depression, anxiety, stress or other mental health issues affecting their work.

Specialist advisers provide:

- Tailored work-focused mental health support for nine months
- Suitable coping strategies
- A support plan to keep them in, or return to work
- Ideas for workplace adjustments to help them fulfill their role

Practical advice to support those with a mental health condition.

Please note

To be eligible for this service, individuals need to be in permanent or temporary employment and have a mental health condition (diagnosed or undiagnosed) that has resulted in workplace absence, or is causing difficulties to remain in work



Mental health support in work

Depressed? Not eating? Stressed?
Not coping? Feeling low?

Are you having more bad days than good at work?

Anxious? Not sleeping?

You're not alone.
If you are experiencing mental health difficulties at work, we can help.

There is no charge to access the service and applications are subject to a decision by Access to Work advisers.

0300 456 8114
a2wmhss@remploy.co.uk
www.remploy.co.uk/mentalhealth

Ref: R223-Aug18

The Access to Work Mental Health Support Service delivered by Remploy is funded by the Department for Work and Pensions.

In partnership with  **Department for Work & Pensions**

Remploy in partnership with  **MAXIMUS**



DRCS | Your Counselling Service
Operating throughout Derbyshire

Time to talk?
We're here to listen

Telephone
Treatments



SELF REFER: 0800 047 6861 or www.dracs.org.uk

Children, young people and grief

Share this: **Share on Facebook** **Share on Twitter** **Other Sharing**

In these pages we have information on:

- what you can do to help a child or young person who is grieving
- how to understand the concept of loss in children and young people of different ages
- how to recognise potential complicated grief.

Many of our Cruse services across England, Wales and Northern Ireland offer support to children and young people. [Find your local branch](#) and contact them to see what is offered in your area. Our website [Hope Again](#) is a website designed for young people by young people. It includes information and message boards where young people can share their experiences.

<https://www.cruse.org.uk/get-help/for-parents>

Derby: 01332 332098

Derby@cruse.org.uk



Suicide Bereavement UK specialise in the following:

Suicide bereavement research;

Providing consultancy on postvention (care of those bereaved by suicide); and

Developing and delivering evidence-based suicide bereavement training

For more information contact:

Dr Sharon McDonnell

Tel: [01706 827 359](tel:01706827359)

Email: sharon.mcdonnell@suicidebereavementuk.com

Website: <https://suicidebereavementuk.com>

<https://www.mentell.org.uk/learn/online-circles#Continue-Anchor>



If you are male, aged 18 or over and need a safe and confidential space to talk, free from advice and judgement, Mentell might be for you.

The charity offers weekly support groups for men to talk, listen and connect in a non-clinical way that can be accessed online - meaning you can get the support in the comfort of your own home.

The service is completely free of charge - the only requirement is you are male aged 18 or over and want to make a positive change in your life no matter how big or small.

Please remember that if you're worried about your mental health, you should make an appointment to see a doctor or call the free [Derbyshire Mental Health Support Line](#) on 0800 028 0077. The support line is open 24 hours a day, 7 days a week.

[Find out more about Mentell](#)



Joined Up Care
Derbyshire

NHS
Derby and Derbyshire
Clinical Commissioning Group

MENTAL HEALTH SUPPORT IN DERBY AND DERBYSHIRE FOR CHILDREN, YOUNG PEOPLE, PARENTS AND CARERS

We understand that things may be tough at the moment.
If you find yourself feeling anxious, stressed or overwhelmed,
we want you to know support is ready and available to help.



Kooth and Qwell

With friendly counsellors available to speak to via a text
messaging service from 12 noon-10pm Monday to Friday and
6pm-10pm on weekends, Kooth and Qwell provide great
online counselling service options



- Available for all 11-25 year olds in Derby and Derbyshire
- Free, anonymous and confidential
- Participate in forum discussions and read articles written by other young people

Please visit [Kooth.com](https://www.kooth.com) to sign up



- Available for all parents and carers in Derby and Derbyshire whose child is under 18 years old
- Free, anonymous and confidential
- Participate in forum discussions and read articles written by other parents and carers

Please visit www.qwell.io/ to sign up

Joined Up Care
Derbyshire

NHS
Derby and Derbyshire
Clinical Commissioning Group

Emotional Health and Wellbeing Website

The new Derby and Derbyshire Emotional Health and Wellbeing website has been set up to support the mental health and wellbeing of children, young people, parents/carers and professionals in Derby and Derbyshire. On the website you can find a range of information including local and national support, training and resources.

- Get access to local 1 to 1 and group therapy support
- Regularly updated information about local offers in your area to support mental health and wellbeing
- Information to support parents, carers and professionals
- Strategies and guidance to maintaining emotional wellbeing at home



For more information, please visit:
<https://derbyandderbyshireemotionalhealthandwellbeing.uk/>

Mental Health Support Line

A new mental health support line run by the NHS and operating seven days a week between the hours of 9am and midnight (24/7) evening so far has been set up to provide access to support for people of all ages in Derby and Derbyshire.

Please call 0800 828 0077 for free where mental health professionals will be on hand to help.

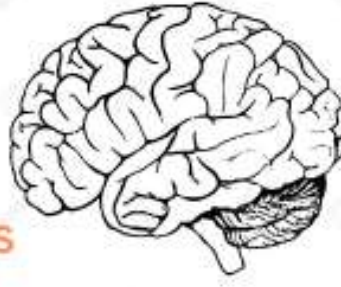
- Run by experienced mental health professionals who are equipped to provide mental health support and advice.
- Support for people experiencing immediate distress or to their families or carers
- A professional point of contact for health and social care partners to support any individuals in mental distress.



For more information, please visit:
<https://www.derbyshirehealthcareft.nhs.uk/support-line>

Mental Health and Suicide Prevention Programme

It's Everyone's Business



DID YOU KNOW?

- Men are 3 times more likely to take their own life than women.
- In Derbyshire 80% of people living with a mental illness never seek treatment.
- Poor mental health costs workplaces up to £45 billion per year.
- Less than 1 in 5 men take time off work due to poor mental health.

OUR AIM

Erewash Voluntary Action are delivering this programme across Derbyshire (including Derby City) on behalf of Derbyshire County Council. Our aims are:

- To increase awareness of mental health problems in targeted populations.
- To reduce male suicide rates, particularly in young to middle aged men.
- To embed a positive culture for mental health and wellbeing within Rugby Clubs.
- To reduce self-harm.

OUR OFFER

- Fully funded Mental Health Awareness and Suicide Prevention Training.
- Expert support to develop a tailored Mental Health Policy and Action Plan.
- Exclusive access to a Mental Health and Suicide Prevention Toolkit.
- Support in signing up to national mental health charters and accreditations.

OUR FOCUS

The programme will support young people and young to middle aged men in non-clinical settings such as:

- Amateur football, rugby and cricket clubs.
- Independent boxing gyms and fitness centres.
- Routine and manual workplaces.
- Voluntary organisations i.e. food banks and credit unions.

If your organisation needs mental health support, take advantage of this fully funded package today!

For more information please contact Christie
Phone: 0115 9466740
E-mail: christie@erewashcvsa.org.uk
Website: erewashvoluntaryaction.org.uk



If your organisation needs mental health support please take advantage of this fully funded package.

The Mental Health and Suicide Project is commissioned through Derbyshire County Council and ran by Erewash Voluntary Action. The aim is to increase awareness of mental health, suicide prevention and self-harm, promote a positive culture for mental health and wellbeing within organisations and support a reduction in male suicide rates across all ages in particular young to middle age men.

The project focuses on **but not limited to**: amateur grass roots sports clubs, independent boxing gyms and fitness centres, workplaces including voluntary, routine and manual places and finally anyone affected by COVID-19 i.e. foodbanks, credit unions.

If you'd like to find out more please contact Christie on 0115 9466740 Chris-tie@erewashcvsa.org.uk



Mental Health
Emotional wellbeing/
Staying active
South Derbyshire



Trent PTS can offer many services to support you if you are experiencing: Low Mood, Anxiety and Depression, Stress, Excessive Worry or Difficulties controlling your emotions. Specialised services for Trauma, Bereavement, Relationships and psychological difficulty due to a long-term condition. Trent PTS are still offering treatment via telephone and online. Contact 01332 265659 or email:



We provide confidential services for men over the age of 18 years old living in East Staffordshire and surrounding areas.

The Eaton Foundation can support you with all of these problems in house - reducing the need to refer you to lots of different places. We can support you with:

- Dependency and Addiction
- Disabilities
- Physical Health Conditions
- Housing and Homelessness
- Suicide and Self Harm
- Mental Health
- Space to talk about Sexuality
- Debt and Money
- Benefits and Appeals
- Training and Education
- Employment



Supporting Mental Health During Coronavirus/Covid – 19

DRCS | Your Counselling
Service
Operating throughout Derbyshire

Time to talk?
We're here to listen

Telephone
Treatments



DRCS (Derwent Rural Counselling Service) provides confidential, professional and empathetic counselling for anyone suffering from emotional issues or common mental health problems (such as depression, anxiety, etc.) Following the latest government advice, we have suspended our face to face service for the time being. We continue to provide service across the whole of Derby City and Derbyshire and will be offering all future appointments by **telephone**. We are a registered charity and partners with Derbyshire Healthcare NHS Foundation Trust, operating throughout Derbyshire.

If you would like to access our high quality talking therapies or have any further queries then feel free to contact us between the hours 9am-5pm, Mon-Fri.

Telephone: **0800 047 6861**

Email: **admin@drcs.org.uk**

Important Notice: We are not a crisis service, so if you need help right now or you feel at risk of harming yourself, here are some 24/7 organisations you can contact for free:

Call Samaritans on 116 123 or email jo@samaritans.org

Text SHOUT to 85258 for support via text

Call 999



Domestic Abuse

If you are in immediate danger call the police 999
Silent Calls to the police
(if you can't speak) – 999 55

For more advice and guidance on domestic abuse, please see <https://www.gov.uk/guidance/>

Derbyshire Domestic Abuse Support Line

Children, young people and families who are affected by domestic abuse or violence can get support, including refuge accommodation, by contacting the Derbyshire Domestic Abuse Support Line. Its available 24 hours per day, 7 days per week and offers a single point of contact to get the help you need.

Tel: 08000 198 668 and you'll get help from someone close by. You can also contact them by email: derbyshiredahelp-line@theelmfoundation.org.uk

If you're deaf or hearing impaired, text: 07534 617252.

Mon – Fri 8.00am – 7.00pm specialist domestic abuse workers will take the call and refer into the Derbyshire Domestic Abuse Support Services.

Overnight, weekends and bank holidays contact the helpline and the call will be taken by Call Derbyshire, who will respond and direct to the support services



Website

Call 08000 198 668

Email derbyshiredahelp-line@theelmfoundation.org.uk

Text 07534 617252

The National Domestic Abuse Helpline

Provide guidance and support for potential victims, as well as those who are worried about friends and loved ones.

website

0808

2000

247

24 hours a day

Free Calls





LGBTQ+ Support



Supporting members of the LGBTQ+ community who have experienced domestic abuse.

The aims and actions of the service:

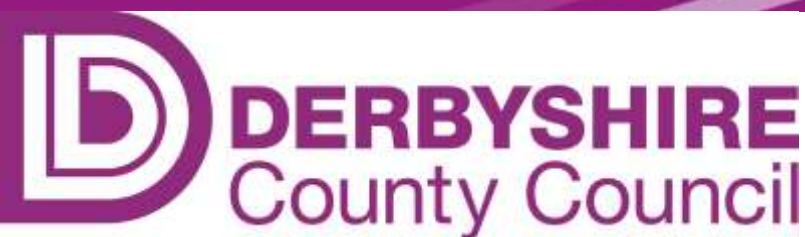
- ▶ 1:1 action planning and goal setting for members of the LGBTQ+ community.
- ▶ Offers impartial advice, information and support catered specifically to the needs of the client.
- ▶ Providing a supportive and empowering environment the service encourages healthy friendships and relationships.
- ▶ To build client's self-esteem and confidence.
- ▶ Empower clients to identify goals and plans for the future.
- ▶ Complete risk assessments, safety plans and referrals to the necessary services.

How to get in touch: olivia.gibson@salcare.org.uk

Phone: 01773765899

Where: Salcare Escape, 59 Ray Street, Heanor, DE75 7GF

CHARITY NO. 1064715



**McKenzie
Friend
Service**

**Salcare ESCAPE Domestic Abuse Service
can support you with a
McKenzie Friend Service**

Being taken to court due to a family conflict?

**Finding it too expensive to
engage a solicitor?**

Don't qualify for legal aid?

The Family Court has for some years allowed people to represent themselves and this is where a McKenzie Friend comes in. They are there to provide support and guidance, help with the drafting of documents, be an asset in questioning, take notes, help complete Court documents and give moral support.



FUNDED BY DERBYSHIRE COUNTY COUNCIL

CONTACT US TO FIND OUT MORE

Salcare
59 Ray Street
Heanor
DE75 7GF

Tel: 01773 765899
Email: mckenziefriend@salcare.org.uk
www.salcare.org.uk

CHARITY NUMBER: 1064715



The Men's Advice Line

A confidential helpline for male victims of domestic abuse and those supporting them.

[website](#)

0808 801 0327

Women's Aid

Provides additional advice, extra support is available designed for the current coronavirus outbreak, including a live chat service.



[website](#)

Galop

Domestic Violence support for members of the LGBT+ community



Respect

Support if you are worried about hurting someone

If you are worried about hurting the ones you love while staying at home.

[website](#)

0808 8024040

Safer Derbyshire

Derbyshire 24/7 helpline



[website](#)

08000 198 668



Blue Sky is a free download mobile app, launched in partnership with the by Vodafone Foundation, providing support and information to anyone who may be in a abusive relationship or those concerned about someone they know

- Blue Sky .. It is Bright Sky .

A useful resource as also has info available in urdu, punjabi, polish



[Website](#)

Derbyshire County Council

If you are concerned that a child is suffering or is at risk of significant harm please contact Call Derbyshire/ Starting Point.



[website](#)

Salcare

Domestic abuse support for all genders from all communities

We are continuing provide our services and will be supporting by telephone, text and e mail during our normal working times of 9.30 – 5pm Monday to Friday



[website](#)

enquiries@salcare.org.uk

01773 765899

The Hideout

Women's Aid have created this space to help children and young people to understand domestic abuse, and how to take positive action if it's happening to you.



[Website](#)





CEASE.

? What is CEASE?

Based around the course creator's personal experience of supporting her best friend through an abusive relationship that ended in tragedy, CEASE is a 4 session educational programme which aims to:

- Help young people recognise the subtle indications of an abusive relationship
- Have an understanding of the options available to them should they encounter or witness such behaviour
- Identify local sources of specialist support and support access to those services
- Create Empowerment And Self Efficacy

? Why do we need it?

"A survey showed that 40% of teenage girls would consider giving their boyfriend another chance if he hit them, and one third said that cheating justified the use of violence."

In short, to save lives. To challenge abusive views and behaviour. To question negative social norms in youth relationships.

? What is the outcome?

The desired outcome of the programme is for young people to have an understanding of these key points:

- What you could do if you suspect or personally experience domestic abuse
- Who you could talk to if you suspect or personally experience domestic abuse
- Why a person cannot "just leave" an abusive relationship
- Domestic abuse is a behavioural choice on the perpetrator's part
- What local sources of specialist support are available? And how can they be accessed?

? How is it delivered?

The programme is delivered over 4 sessions. Each session encourages active dialogue within the group and uses various methods to provoke discussion. These include advert clips, handouts, statistics, music videos, newspaper articles and group brainstorming.

? What is the cost?

This will depend on the number of courses required. It is important to note that the course is being delivered by Remedi on a 100% 'not for profit' basis and will be facilitated at 'cost'.

? Who do I contact to find out more?

In the first instance please contact our CEASE lead Keely Grainger via keely.grainger@remediuk.org

"The programme is a good thing because not everyone is brave enough to speak up for themselves."

Young Person, Nottingham

"The programme really helped me."

Young Person, Mansfield

"The programmes were very good and helpful. I'm going to try and help someone who I think is going through the same thing."

Young Person, Nottingham

CEASE. is delivered by

remedi

www.remедиuk.org



Domestic Abuse
South Derbyshire

**If you are in immediate danger call the police
999**

**Silent Calls to the police
(if you can't speak) – 999 55**

For more advice and guidance on domestic abuse, please see <https://www.gov.uk/guidance/>



website

01457 856675
(Mon to Thurs 9am – 5pm, Fri 9am – 4.30pm)

Crossroads Derbyshire

If you or someone you know is affected by domestic abuse, Crossroads Derbyshire offers confidential advice and support in Glossop, the High Peak and the North Dales.

Derbyshire WISH
Domestic Abuse Community Based Support for Adults and Children

Derbyshire Community Based Support services provides support to men, women and children experiencing domestic abuse. Help and support is delivered in your home, if it is safe to do so, or at any safe venue in the local area.

Referrals: 0800 019 8668 - (All referrals via Derbyshire Domestic Abuse Support Line)

General Enquiries Tel: 0345 650 1202

SMaRT 24 Hour Helpline: 0345 650 5599

Email: DerbyshireWish@ncha.org.uk



**Sexual Abuse
South Derbyshire**

SARAC (Sexual Abuse Rape Advice Centre) – offers free, independent and one-to-one emotional support and advice for anybody aged 11 or over who has been affected at any time in their lives. Our helpline is still active and we are still here for those who need us as well as referrals and professionals. Please ring our helpline on 01283 517185 if you need our help or advice. You can also email at us at staff@sarac.org.uk. Website:



Sexual Abuse

Support for victims and survivors 18+ who have or have had experiences of sexual abuse and violence, including childhood sexual abuse. Sail supports all genders from all communities. Referrals can be made from other agencies and self referral

1:1 counselling

ISVA (independent sexual violence advisor)

Art and Drama therapy

Group therapy

Move on support group

Helpline 0800 028 2678



[Website](#)

Advice Line

The Advice Line is available between 8am and 5pm every day of the week to provide you with accurate information and relevant advice for your personal situation - 01773 746115



Children and Young People's Therapy

Talking, creative and play therapies are available to children and young people for something that has happened either in the past or more recent.

[Website](#)

ISVA and ChISVA Support

SV2 provides an ISVA service (Independent Sexual Violence Advisor or Children's Independent Sexual Violence Advisor) for anyone who has been the victim of rape, sexual assault or abuse. The ISVA's or ChISVA's main role is to provide emotional support and guidance for anyone reporting or considering reporting current or historic sexual offences to the police and through the Criminal Justice System.

SARC

Our Sexual Assault Referral Centre is for anyone aged 18 or over who has been raped or sexually assaulted within the last 7 to 10 days. At the SARC you will undergo a forensic medical examination; hand over any other evidence, such as clothing etc; and complete a witness statement.

Adult Therapy

Adult Therapy referrals now being accepted.



Make Yourself Heard

In danger, need the police, but can't speak?

- 1** Dial 999
- 2** Listen to the questions from the 999 operator
- 3** Respond by coughing or tapping the handset if you can
- 4** If prompted, **press 55**
This lets the 999 call operator know it's a genuine emergency and you'll be put through to the police.

Led by

IOPC

Supported by

women's aid

NPCC



For concerns that are not immediate you can contact Derbyshire police using any of the below methods:
Facebook – send them a private message to / Derbyshire Constabulary
Twitter – direct message their contact centre on @DerPolContact
Website – complete the online contact form www.derbyshire.police.uk/Contact-Us.
Phone – call them on 101.



**DERBYSHIRE
CONSTABULARY**

Supporting vulnerable children and young people during the coronavirus outbreak

Hollie Guard - Personal Safety

free to download on any **Android** phone or **iPhone**

In danger? With a simple shake or tap it activates Hollie Guard, immediately notifying your chosen contacts, pinpointing your location and sending audio and video evidence directly to their mobile phones.



At a time when community cohesion is needed more than ever, sadly we continue to see instances of Hate Crimes that threaten the safety of individuals in our community.

A hate crime is any crime which is perceived by the victim or anyone else, to be motivated by a hostility or prejudice towards someone because of their identity.

We would encourage all hate incidents to be reported to the police. Derbyshire County Council jointly funds [StopHateUK](#) to provide support, advice and alternative reporting to anyone affected by hate crime.



If you're worried about anti-social behaviour find more information or find out how to report different types of anti-social behaviour at



[Website](#)

SafeToNet
To view information please click link
below
[Online](#)



School closures, restricted services and lack of face-to-face support mean that there may be less opportunities to protect children at risk.

Exploited children and young people don't always look vulnerable and may not act like victims. If something doesn't feel right though, it might not be.

Public spaces like bus and train stations, fast food outlets, hotels and roadside services can be where young victims of child exploitation are most visible. Help to protect children and young people. **Don't wait. Report it.**



If you are concerned about a child and think it's an emergency, dial 999 or 101 if it's not an emergency.

On a train text British Transport Police on 61016.

Otherwise contact Crimestoppers on 0800 555 111.



Modern slavery

Modern slavery is where a person is brought to, or moved around the country by others who threaten, frighten or hurt them, and force them into work or other things they don't want to do.

It is a term used to describe: human trafficking, slavery, forced labour and domestic servitude, slavery practices, such as debt bondage, sale or exploitation of children and forced marriage.

If you are worried, or suspect, that a person may be a potential victim of modern slavery or trafficking, please report it.

Police on 999, if the person is at immediate risk or 101, if a non-emergency - quote Modern Slavery Human Trafficking Unit

Call Derbyshire on 01629 533190 (24hr Adults & Children) Children triaged via [Starting Point](#)

Derby City Council: 01332 640777 and refer to social care

For advice - Modern Slavery Human Trafficking Unit on 0300 122 8057 or email MSHTU@derbyshire.pnn.police.uk

Safe and Sound support vulnerable young people at risk of exploitation across Derby and Derbyshire

Don't forget we're running live chat sessions on Facebook EVERY WEEKDAY between 10-11am and 3-4pm.

If you want to chat, have any questions or need some support just drop us a message. These are open to parents and professionals as well as young people.



<https://www.facebook.com/safesoundgroup/>

ACT

ACT has also launched free online seminars on safeguarding and they are exploring e-learning modules in safeguarding – if you are interested in finding out more please follow them on Twitter <https://twitter.com/AnnCraftTrust> or Facebook <https://www.facebook.com/AnnCraftTrust/> and/or sign up to their newsletter via the website.

Child Line

If you're worried about a child, even if you're unsure, contact our professional counsellors for help, advice and support.



ONLINE, ON THE PHONE, ANYTIME
childline.org.uk | 0800 1111

[website](#)

NSPCC

Support for Children and parents in regard to mental health, safety, bullying etc.



[website](#)

The CORE website has been created to support victims of crime, giving people access to the different types of help they may need from just one place. The aim is to ensure that every victim of crime or anti-social behaviour has access to the best possible support service.

On these pages you will find useful information and contact details which have been brought together with help from victim services, the police, local authorities, the fire and rescue services, health services, voluntary organisations and specialist support groups.

For detail of victim services in Derbyshire visit the Core website www.core-derbyshire.com



<https://www.childnet.com/parents-and-carers>

Keeping under 5's safe online....

<https://www.childnet.com/parents-and-carers/hot-topics/keeping-young-children-safe-online>

<https://www.childnet.com/parents-and-carers/hot-topics>

Disney+ parents' guide: what is it and is it safe for kids?

<https://parentzone.org.uk/article/disney-parents%E2%80%99-guide-what-it-and-it-safe-kids>





Parental Support
South Derbyshire

Home-Start Derby:

Offering support to any family with a child under 5 years in South Derbyshire. Staff and volunteers can telephone on a regular basis to offer practical and emotional support – anything from ideas/activities to help keep the children entertained, to talking through how to manage challenging behaviour or just a chat with another adult.

Volunteers can also deliver shopping, walk dogs and collect prescriptions for those in self isolation or unable to do so.

Contact Sally Eccles –

Project Lead for South Derbyshire,

on 07530104206

or sally@homestartderby.co.uk.

The Young Ones : are able to support families through a **referral by a professional**. They are able to provide personalised gift boxes for children and emergency boxes for children in crisis, including new-born baby and birthday packs. Please see the website for further information: <http://www.theyoungonesburton.co.uk/what%20we%20do.htm> or alternatively contact Caroline McLachlan: 07917 135166.

Parental Support

What support do they offer?

We offer information and support in understanding the digital world, to help raise resilient children. Our services include Parent Info, and the Parent Lounge, which gives access to our Parenting in the Digital Age training course.

Schools

Parent Zone's Digital Schools Membership supports schools in keeping children safer online, fostering resilience and helping them educate pupils for a digital future. As well as Digital Schools Membership, we deliver the Parent Info service (offering articles and advice for parents, to run free of charge on school websites), and in-school training sessions.

Local Authorities

Parent Zone's Digital Resilience Membership supports effective work with parents and families in all communities, covering all the issues amplified by the internet.



Website

Grants for families raising disabled children are available now from Family Fund

Family Fund is a UK-wide charity that provides grants for essential items to families on low incomes raising disabled or seriously ill children.

Since the beginning of the pandemic, Family Fund has continued to provide vital support to families, and has seen a significant increase in applications. Research indicates that half of the families they support have lost income as a result of the pandemic.

In May, in response to this extra need, the Department for Education provided a further £10 million in additional funding to the £27.3 million it had already committed to Family Fund, which has allowed them to support thousands more families.

This funding is still available, and families can apply for a grant right now by visiting the [Family Fund website](#). All families can apply online, by downloading an application pack, or by ordering a pack to be sent to them.

[Find out more.](#)

please find below a link to the Increasing Data Allowance information on the DirectGov website.

<https://get-help-with-tech.education.gov.uk/about-increasing-mobile-data>

Tik Tok: a guide for parents



A new Parent Info article explores [how Tik Tok works](#), the parental controls available, and how they can help their child to stay safer on the platform.



It's your child's future:

APPLY NOW!

- Was your child born between 1 September 2016 and 31 August 2017?
- If so you **MUST** apply by midnight on 15 January to get them a place at primary school.
- Apply online at www.derbyshire.gov.uk/admissions or call 01629 533190.

Don't let your child miss out.





Website



We are now delivering HENRY Healthy Families Right From The Start courses virtually over 8 weeks.

You can also register your interest in future courses once we are delivering face to face: HENRY starting solids, Healthy eating and active workshop and HENRY a healthy start in childcare. All details can be found by following the above link.



Healthy eating and lifestyles for families

This interactive e-learning course is designed for anyone interested in improving their eating habits and lifestyle. It also supports people to think about the importance of being active with hints and tips to do so. We hope you enjoy the experience and its first step to making positive changes. The e-learning takes around 45 minutes to complete.

This course will help you:

- understand more about what you eat, diet advice and food portion sizes
- find suggestions for activities and ideas for developing this learning with children

Apply if you are:

- parents or carers
- early years and childcare staff
- health and social care staff
- children’s centre staff
- foster carers
- food bank staff
- primary school and nursery staff
- NHS staff

Volunteers working in these services

Please follow the link to register your interest:

<https://www.derbyshire.gov.uk/social-health/health-and-wellbeing/your-health/children-and-young-peoples-health/henry/health-exercise-and-nutrition-for-the-really-young-henry.aspx>

You can also register your interest in future courses once we are delivering face to face. Courses will include: HENRY healthy families - right from the start, HENRY starting solids, Healthy eating and active workshop and HENRY a healthy start in childcare. All details can be found by following the above link.

Due to Covid-19 HENRY (Health Exercise and Nutrition for the Really Young) we are not facilitating courses but working on this being delivered virtually or sign-posting families to interactive E-learning courses. We are also developing family cookery sessions to offer on the other side of this pandemic. Please follow the below link to register interest for families to access future courses (please scroll to the bottom of the page to register interest):

Website

The Breastfeeding Network

It's a strange and unsettling time for everyone right now, especially new parents.

We've had to make some changes to our service to fit with venue closures, infection control measures and sensible distancing precautions, but there's still lots of support we can offer you.

We will update this document as things develop but here's what you can expect from us over the coming weeks



Website

Mother Hub

Our aim is to show Derbyshire women the choices they have in their maternity care and provide reliable information for pregnancy, birth and the early days with baby.



Website

Coronavirus updates

Lockdown help with the latest information on supermarkets, MOT's and more.

website

Cooking on a budget

Jack Monroe's recipes provide families who are struggling on a tight budget might benefit from having some very inexpensive and easy recipes to use.

website

Contacting your Dentist

Access to NHS Dentistry is currently limited during the pandemic as dentists have been asked to stop all routine "face-to-face" dental care. However, if you need urgent dental care, help is at hand:

CALL your dental practice: They will give you advice over the telephone and make arrangements for you if you need to be seen. If you don't have a dentist, find your nearest dentist and CALL them. You can search for your nearest dentist at: <https://www.nhs.uk/service-search/find-a-dentist>. You can also contact NHS 111.



Communication Unlimited provide sign language interpreting in a range of situations, they are still open during COVID-19 and can help if you have a health appointment, if you need to get a repeat prescription or need to call the doctor etc. They cover the whole of Derbyshire.

Communication Unlimited



- Tel: 01332 369920
- SMS: 07812300280
- Fax: 01332 369459
- Email: bookings@cu-bsl.co.uk
- Facebook: <https://www.facebook.com/BSLcommunicationunlimited/>

Mental Health and Wellbeing Support for Children, Young People, Parents and Carers during Covid-19

We know that the closure of schools due to the Covid-19 pandemic has the potential to be an anxious and uncertain time for children, young people, parents and carers across Derby and Derbyshire. We are pleased to be able to offer services to support the whole family. You will find information attached. We would again be most grateful if you could support us in sharing this information.

If you have any questions or concerns then please do not hesitate to contact us: ddccg.enquiries@nhs.net

New from Parent Info: active gaming and Roblox guide



Gaming can be an active experience for children and young people. A new Parent Info article explores [how active gaming](#) works and the games available that help them stay active.

Parents and carers asking for advice on Roblox? Share [Parent Info's guide](#) which takes a look at how the platform is used and how it can be made safer for children.



Are you feeling worried about how the children in your setting will cope with the return back to nursery?

As we move closer to babies and young children returning to nursery, we need to consider how their experiences over the past months will have affected them, and what impact this may have on their transition back into childcare.

Our Early Years in Mind team have put together these resources to help early years workers to start planning now for how they may be able to help oil the wheels of this important transition, and make it as stress free for young children as possible.

<https://www.annafreud.org/coronavirus-support/support-for-early-years/>

School and colleges are having to work in new ways and develop new relationships in the lockdown. We have published a series of resources to help support staff and to provide them with information about how to work with children and young people, include those with SEN, and materials

<https://www.annafreud.org/coronavirus-support/support-for-schools-and-colleges/>

Online Safety Resources- <https://www.thinkuknow.co.uk/professionals/>

A reminder for parents on how to keep their children safe online as we are in Lockdown 2 and heading for long dark nights of winter. Please share the website link on your own circulation to parents...Christmas is coming and more buying of video games and X Boxes....great as a reminder.



Are you unemployed, on low income, a lone parent or a young family?

The following items are being donated by Tommee Tippee to help support the local community:

- Baby Bottles
- Drinking Cups
- Soothers (Dummies)
- Advanced Nappy Disposal System

DHA can also help you with:

- Training
- Job Searching
- Debt Advice
- Housing Advice



Please speak to a member of DHA staff for more information



Weekly virtual drop ins

Monday 10am Long Eaton Breastfeeding Support

Tuesday 11am BEARS Amber Valley

Tuesday 1.30pm South Derbyshire Breastfeeding Brunches (alternate weeks)

Thursday 11am Cradles Ilkeston

Thursday 8:30pm Breastmates Breastfeeding Support

Friday 10am Ashbourne Mum2Mum

Friday 1:30pm Feeding Together Bolsover.

For more info go to

www.breastfeedingnetwork.org.uk/derbyshire/





Information See Hear Respond

The See, Hear, Respond Partnership is a new service funded by the Department for Education. With your help, the See, Hear, Respond Partnership will quickly identify and support children, young people and families who are struggling to cope with the impacts of coronavirus.

Its aim is to provide early intervention before these children reach the threshold for statutory intervention.

See, Hear, Respond does not replace your usual referral process for children who meet a statutory threshold for significant harm: such referrals must be made to your local authority safeguarding team using your usual safeguarding procedures.

The See, Hear, Respond Partnership has been created specifically to help children and young people in England who are experiencing harm and increased adversity during coronavirus, by providing support to those who are not being seen by schools or other key agencies. There is no minimum threshold for referral. We will support children from pre-birth up to 18 years of age and those with special educational needs under the age of 25.

See, Hear, Respond will contact every referral made to us, so no child gets missed. We'll then find a partner best placed to support the most isolated and at risk children in your area. They'll get help in one or more of four ways:

- an online hub of support and information
- online counselling and therapy
- face-to-face support for those most affected and at risk of some of today's most pertinent issues, such as criminal exploitation, and
- helping children and young people reintegrate back into school.

We especially want to invite referrals for families who are most isolated from support due to Covid-19, including:

- Under 5s with a specific focus on under 2
- Those with Special Educational Needs and Disabilities and where there are concerns about their welfare e.g. online safety
- Children who may be at increased risk of abuse, neglect and exploitation inside or outside of the home
- Black, Asian, Minority Ethnic and Refugee children who experience barriers to accessing services
- Young carers

Children, young people, families and professionals can find out more information about how we can help, how to contact us and more about our referral forms by using the links below.

<https://www.barnardos.org.uk/see-hear-respond>

Or call us on our freephone number:

0800 157 7015

To join a virtual group please visit the groups individual Facebook pages

Ante natal and Post-natal apps

Parents can use these to find out local information of what's available to support them in pregnancy and post birth

Healthzone App

Each hospital uploads their own information,. See link to the app below:

https://play.google.com/store/apps/details?id=uk.co.piota.healthcentral&hl=en_GB

There is a useful overview of the Healthzone app from Maternity Voices on their Facebook page:

<https://ne-np.facebook.com/DerbyshireMaternityVoices/videos/healthzone-uk/250344186094056/>

<https://motherhubderbyshire.co.uk/local-services>

On line safety

<https://www.childnet.com/parents-and-carers>

Keeping under 5's safe online....

<https://www.childnet.com/parents-and-carers/hot-topics/keeping-young-children-safe-online>

Hot Topics....

<https://www.childnet.com/parents-and-carers/hot-topics>

Disney+ parents' guide: what is it and is it safe for kids?

<https://parentzone.org.uk/article/disney-parents%E2%80%99-guide-what-it-and-it-safe-kids>

BSPD has lined up a great team to help make toothbrushing fun for families. Meet Dr Ranj, Hey Duggee, CBeebies and Brush DJ. Choose a video and be inspired to look after your teeth!



[Website](#)

Tiny Happy People is here to help you develop your child's communication skills. Explore our simple activities and play ideas and find out about their amazing early development.



[Website](#)



Derbyshire Libraries: Online Events

Join us on Facebook and Twitter



'Coffee and Cake Club', first Tuesday of the month, 12.30pm



'Reminiscence Reverie', fourth Wednesday of the month, 12.30pm



'Learn Something New', second Monday of the month, 12.30pm



International Games Week 8th to 14th November



'Reader Recommendations', third Friday of the month, 12.30pm



'Foodie Pitstop', last Thursday of the month, 12.30pm



facebook.com/DerbyshireLibraries



@DerbyshireLibs



Children's Online Events

Join us on Facebook and Twitter



Monday, 10am - Celebrate 'books and reading' at Storytime



Wednesday, 10am - Sing your favourite songs at Rhymetime



Baby Babble, Thursday 12th November, 10am for 5 weeks



Family Bookshare, Fridays, 6pm



Activity Club every Saturday, 10am



facebook.com/DerbyshireLibraries



@DerbyshireLibs

Education

National Careers:


Please see the ne National careers video below showing what services Nation Careers caches are offering.

[You tube link](#)



**National
Careers
Service**

Website



National Careers Service

Information of our service during the Covid-19 outbreak

Our centres are currently closed for face-to-face appointments, but we're still offering impartial information, advice and guidance in other ways. Get in touch if you're looking for work, training, education and / or recently been made redundant?

Derbyshire County Council National Careers Service are continuing to work to support Derbyshire residents and are open to referrals. This support will be via telephone, Skype, text and / or email.

Please get in contact with your local Careers Coach as listed below:

- Chesterfield (Dronfield/Staveley/Alfreton/Eckington) contact Wendy Leigh 07717 303855
- Derbyshire Dales (Matlock/Ashbourne/Belper) contact Yvonne Power 07967 308873
- Erewash/South Derbyshire (Ilkeston/Long Eaton/Heanor/Swadincote) contact Chris Ellerington 07896 804096
- High Peak (Buxton/Glossop/New Mills) contact Sarah Kelly 07967 391263
- North East Derbyshire (Clay Cross/Bolsover/Shirebrook) contact Becky Stancil 07767 670767



CALLING ALL YEAR 11, 12 & 13 PUPILS!

National Careers Service COVID-19 Activities

Have you been unable to sit your exams? Are you unsure of your options and what to do next? We can help and support you with this.

Careers support is also available to anyone over 16 with no upper age limit.

Please contact ncs.scans@derbyshire.gov.uk or 07812 473033/07812 473034 for more information.

Date of publication: 28/04/2020



National Careers service give free and impartial information, advice and guidance about career opportunities, learning and employment to any Derbyshire residents aged 19 years and over and to those aged 18 who are not currently in education, employment or training.



Employment and Education Officers

Information about our service during the Covid-19 outbreak

Our centres are currently closed for face-to-face appointments, but we are still offering impartial information and advice in other ways. Get in touch if you are looking for work, training and / or education.

Derbyshire County Council Employment and Education Officers are continuing to work to support Derbyshire residents aged 16 to 18 and are open to referrals. This support will be via telephone, Skype, text and / or email.

Please get in contact with your local Employment and Education Officer as listed below:

- Amber Valley contact: Susan Richards 07891 540718 / susan.richards@derbyshire.gov.uk or Irene Wells 07824 889112 / irene.wells2@derbyshire.gov.uk
- Bolsover and North East Derbyshire contact: Lesley Jones 07805 748875 / lesley.jones@derbyshire.gov.uk, Louise Bedford 07794 242826 / louise.bedford@derbyshire.gov.uk or Jayne Tuck 07794 242644 / jayne.tuck@derbyshire.gov.uk
- Chesterfield contact: Mandy Wall 07769 953908 / mandy.wall@derbyshire.gov.uk
- Erewash contact Lisa Sayers: 07976 734337 / lisa.sayers@derbyshire.gov.uk
- High Peak and North Dales contact: Yvonne Cano-Flatt 07765 896681 / yvonne.cano-flatt@derbyshire.gov.uk
- South Derbyshire and South Dales contact: Luke Gray 07799 644289 / luke.gray@derbyshire.gov.uk

TED Ed

TED Talks are short videos usually last up to 18 minutes each and cover a huge range of subjects and can be watched anywhere, any time via the website or the TED app.

TED Ed is a related site, which offers free short learning sessions. Take a few minutes out of your day to explore a topic of interest to you.



[Website](#)

MOOC! There are loads of free on line learning courses available.

[website](#)

'Massive Open Online Course'

This link takes you to the Open Universities wide selection of on line courses that are free to access

This website covers groups and support nationwide.

<https://covidmutualaid.org/local-groups/>.

This government website offers training courses at 'beginner', 'intermediate; and 'advanced' levels and takes the learner to the relevant training provider offering courses.

All training courses are FREE.



[Website](#)

Derbyshire Countywide Library service

Email : ask.library@derbyshire.gov.uk

Derbyshire Library Service looks forward to welcoming you.

Please check our website for opening hours and updated safety measures.

You can visit a library without an appointment. There may be a short wait due to restrictions on numbers.

Please wear a face covering, unless exempt. If you need to use a computer, please ring the library.

Find out more and join online from our website - www.derbyshire.gov.uk/libraries

Tel : 01629



Anyone with an enquiry can contact our **Derbyshire Library Information Service**.

As well as providing details about our library services, this is a general information service and we can also arrange to deliver digital skills support over the phone:

Tel: 01629 533444

Email: ask.library@derbyshire.gov.uk

From 5/11/20 Derbyshire Libraries are open on a **Book & Borrow** basis in line with the current government restrictions.

Due to the restrictions, we are currently unable to open Melbourne Library. This will be monitored so it can be reopened as soon as this is possible.

Libraries are currently open for their regular hours but will close at 5pm on any day/s they normally open later.

All books and other items currently on loan will be automatically renewed until 11 January 2021 and will not incur any overdue charges.

To use Book & Borrow, you will be asked to:

- ring or email the library you want to collect books from to make an appointment. You will be given a date and time for a collection slot. If you email, please include a phone number so you can be called back to arrange a time.
- provide the name and library card number for each person who wants to borrow books, plus a contact phone number.
- give information on the type of books you would like – i.e. genre, examples of authors, format, or opt for a 'lucky dip'. Maximum 10 items per person for each collection slot.
- bring your library cards or card numbers for all the people you are collecting for, when visiting for your pre-booked slot
- bring your own bags.

wear a face covering, as you would in a shop, unless you are in one of the exempt groups.

Our request service is also available for customers who wish to reserve books from other libraries. You will still need an appointment to collect requested items. All books will be issued until 11 January. We are currently unable to offer access to public computers in any of our libraries. This is all subject to change due to the nature of the COVID-19 pandemic and the government guidance that we need to follow.

Spring Term 2021 **Learning for Leisure**

Online brochure to access details go to :

www.derbyshire.gov.uk/coursesearch

Community Support

Here is a link to an online version of the Living Well with Dementia Programme: <https://surveys.derbyshcft.nhs.uk/s/LivingWellWithDementia/>

It has been developed by Derbyshire Community Health Services & Derbyshire Healthcare NHS Foundation Trust who are currently unable to provide their face to face Living Well with Dementia groups due to COVID-19. This resource could be helpful to people with mild dementia and their carers & families. It has some useful links to activity ideas & resources towards the end of the course.

Living Well with Dementia Online Programme



Neighbourhood Watch Network

The Neighbourhood Watch Network supports individuals and groups to create safer, stronger and active communities. To find your local neighbourhood watch please go the Our-Watch website on the link below and enter your postcode.

Website

Definitely Women have created a new group for women who are deaf, deafblind, hard of hearing and any hearing loss.

Especially in this difficult time with Coronavirus, they want to support you to prevent you feeling isolated and lonely. They want all deaf and hard of hearing women to be included to discuss various topics, drop in chat or even just a quick hello!

They will be setting up Zoom topic group, and will include caption/voiceover/BSL.

Visit their website <https://www.deafinitelywomen.org.uk/> to find out more.

You can also read the latest Deaf-initely Women newsletter [HERE](#).

Deaf-initely Women Community Support Group



Every Thursday 2-3pm – they will be around on Facebook group but most will be using Zoom – more private and able to see each other with subtitle.





The Government’s Covid Winter Grant Scheme to help support children on Free School Meals and other vulnerable people in our communities, has now been translated to a local offer. Please follow this link for more information and share with the families you support this Christmas.

[DCC Covid-19 Winter Grants](#)

warmer
Derby & Derbyshire

We are continuing to provide
free and impartial energy
advice throughout the
Coronavirus pandemic

**Stay warm
at home**

**Insulate
your home**
& find other ways
to keep it warm

For impartial advice on
energy efficiency,
contact our **FREE** helpline
0800 677 1332
or email us
wdd@mea.org.uk

**Afford your
energy bills**

**Upgrade
your heating
system**

**Access
grants and
financial
assistance**

Derby City Council

DERBYSHIRE
County Council

Warmer Derby & Derbyshire is run by Warmer Energy Agency in partnership with local authorities in the area.
Warmer Energy Agency is a registered charity (1310642) and a company limited by guarantee (1834433-00).



Winter Pressure Single Contact Point

The 'Winter Pressure Single Contact Point is a signposting, referral and advice service open Nov - March 2020, by professional referral only.

Areas covered include:

- Housing including cold homes, emergency heating and fuel poverty.
- Financial and employment concerns, access to food, pharmacy deliveries and social connection.
- Practical help including reducing slips and falls, and links to other support offers. Please note some support services have eligibility criteria.

For a referral form:

- Go to derbyshire.gov.uk/winterpressures
- Or email ASCH.CommunityResponseUnit@derbyshire.gov.uk
- For Derby City residents visit derby.gov.uk/cold-weather or call 01332 640000.

To find out more go to **Healthy, Warm and Well in Derbyshire.**



As lockdown eases, we're expecting a rise in burglaries. Get practical tips to burglar-proof your home at <https://www.ourwatch.org.uk/crime-prevention/crime-prevention-toolkits/burglary-prevention>



Press Release 11.09.20

Arts Derbyshire - A Necklace of Stars

Following on from the success of the first phase of *A Necklace of Stars*, we are looking for older adults who are housebound (aged 65+) from across Derbyshire to join us in a creative writing and embroidery project.

Arts Derbyshire is running a remote embroidery and creative writing project where participants receive weekly* one to one phone calls with artists 'arthur + martha'. The artists will guide people through the process of creating beautiful embroidered stars or creative writing themed around lullabies, for free.

The embroidered stars will be brought together to create a quilt which will be exhibited alongside the creative writing and lullaby soundtrack around Derbyshire's cultural venues in 2022.

A Necklace of Stars hopes to increase confidence and wellbeing, reduce loneliness, forge connections and re-ignite creativity.

If you are interested in taking part in this project (whether you have no experience or plenty), or know of someone who might enjoy getting involved, please contact Sally Roberts on 07395 904386 or email sallyartsderbyshire@gmail.com

A Necklace of Stars is an Arts Council England supported collaboration between Arts Derbyshire, DCC Public Health, Derbyshire Library Services and arts organisation arthur+martha.

* Weekly phone calls for approximately 4 weeks or until you are happy with the work you have created.





Covid 19 Update

Groups Running Virtually

DAY	GROUP/EVENT
MONDAY	Men's Group/Women's Group on alternate weeks
TUESDAY	Virtual drop-in
WEDNESDAY	Trans support group/ late night telephone support
THURSDAY	Virtual drop-in
FRIDAY	Early evening telephone support
SATURDAY	Youth group
SUNDAY	Young people's group

Youth Groups take place at different times during the week.

For links to join the groups/drop-ins, email info@derbyshirelgbt.org.uk or message us on our Facebook page.

For links to join youth groups, email sallyh@derbyshirelgbt.org.uk

Call 01332 207 704 for more information or check out our website:
www.derbyshirelgbt.org.uk

Derbyshire LGBT+ is Derbyshire's only LGBT+ specific support service, to sup-



**Derbyshire's Autism Alliance:
*supported by Autism Information & Advice and
Living Well with Autism.***

**Have you been diagnosed with Autism Spectrum Condition?
Are you the parent/carer/friend of someone living with Autism?
Do you want to meet like minded people and benefit from peer
support? Do you want to have an input into Derbyshire's support
services? If so, our Autism Alliance is the group for you!**

The meetings will be a safe and positive space where experiences, ideas, thoughts and feelings can be shared openly – however, if talking is not for you, you can simply come along and listen in. Everyone is welcome. Each meeting will also have a special guest speaker and takes place quarterly.

Here is the schedule of meetings up until July 2021:

Wednesday 20th January 2021 – Special guests Felicity Rosslyn, family and relationship therapist, who will talk about Women and Girls and Autism, as well as Citizens Advice Mid Mercia's digital learning coordinator who will talk about what online financial and benefits resources individuals may be eligible for.

Wednesday 21st April 2021 – Special guest Dr Simon Bignell – Senior Lecturer in Psychology at the University of Derby, who specialises in research into Autism, ADHD, and Technology-Enhanced Learning. Simon will talk about the research the university have been doing into ASC and what developments are in progress to further support individuals living with ASC.

Wednesday 21st July 2021 – Special guest Laurie Morgen – author of *Travelling by Train: The Journey of an Autistic Mother*. Laurie will be talking about her experiences as an Autistic mother and mother of children living with Autism and how she has turned her experiences into a career as an author, speaker and workshop facilitator specialising in Autism.

The meetings will all be held over Zoom and take place at 15:00 (3pm).

**Interested in joining?
Simply email or call:**
Email:
autismservice@citizensadvicemidmercias.org.uk
vicemidmercias.org.uk
Tel: 01332 228 790





**Derbyshire's *NEW* Autism Alliance:
*supported by Autism Information & Advice and
Living Well with Autism.***

**Have you been diagnosed with Autism Spectrum Condition?
Are you the parent/carer/friend of someone living with Autism?
Do you want to meet like minded people and benefit from peer
support? Do you want to have an input into Derbyshire's support
services? *If so, our Autism Alliance is the group for you!***

The Autism Alliance is an informal and non-judgemental quarterly meeting, where individuals living with ASC, parents, family and friends, carers, and professionals can meet to share their experiences of ASC and benefit from peer support, meet a visiting speaker and learn a little more about ASC, meet the teams behind Autism Information & Advice and Living Well with Autism, and feed into what support is available in Derbyshire.

The meetings will be a safe and positive space where experiences, ideas, thoughts and feelings can be shared openly – however, if talking is not for you, you can simply come along and listen in. Everyone is welcome.

The first Autism Alliance meeting is on Wednesday 21st October 2020.

Following meetings will be held on:

Wednesday 20th January 2021

Wednesday 21st April 2021

Wednesday 21st July 2021

The meetings will all be held over Zoom and take place at 15:00 (3pm).

Interested in joining? Simply email or call:
Email: autismservice@citizensadvicemidmercia.org.uk
Tel: 01332 228 790

The first meeting will host visiting speaker Ben Holmes – founder of Autism & Neurodiversity Coaching in Chesterfield. He will be talking about ASC & ADHD.



Employment/ Training **South Derbyshire**

Working Ways



Effective employment support for people with a disability.

For full details visit the website below or call on 08000155332

Website



[4 page flyer for Summer online courses](#)

[Psychological First Aid & COVID - PHE & Future Learn free online course](#)



In an effort to get you some extra skills and give you the opportunity to help get your local communities back on their feet, National Citizen Service (NCS) will be running "Keep Doing Good".

NCS this summer will be a 2 week programme delivered across August in your community, where 15-17 year olds will work in teams guided by NCS staff to Keep Doing Good.

Week 1 will give you brand new skills such as leadership, team building, presentation skills and the chance to plan your very own social action project. This will include workshops and activity sessions.

Week 2 will allow you to create and carry out your very own social action and volunteering projects. Helping the community where it needs it the most.



[Website](#)

It's an exciting opportunity and the best thing is...it's completely free. So if you're looking for a new challenge or a chance to get out the house and make a difference, visit wearencs.com and register today! Don't worry this won't stop you from doing the autumn 2020 or summer 2021 programmes.



Access to: one-to-one support, and sessions to:

- Build your confidence
- Help to improve your CV, covering letters and application forms
- Develop your interview skills
- Search for jobs
- Gain work experience

Contacts:

innovation@inenterprisehub.org
01263 204004

The IN Enterprise Hub and its partners can help you to get into work, training or any other opportunities to prepare you for work.

For more details visit www.inenterprisehub.org/get-in-work-club



National Careers Service

National Careers service give free and impartial information, advice and guidance about career opportunities, learning and employment to any Derbyshire residents aged 19 years and over and to those aged 18 who are not currently in education, employment or training.

[Website](#)



Derbyshire Careers Service

Not sure what you want to do? Free impartial careers advice will help

Derbyshire County Council Careers Service offers information, advice and guidance to adults on employment and learning.

Our staff are:

- Experienced and qualified to a minimum of Level 4 in Information, Advice and Guidance
- Friendly, supportive and adaptable to learner needs
- Impartial and able to advise on and refer to a wide range of local provision

During the COVID-19 outbreak our centres are closed for face-to-face appointments, but we're still offering impartial information, advice and guidance in other ways. Support will be available via telephone, Skype, text and / or email.

Please get in contact with your local Careers Coach as listed below:

- Chesterfield (Dronfield/Staveley/Alfreton/Eckington) contact Wendy Leigh 07717 303855
- Derbyshire Dales (Matlock/Ashbourne/Belper) contact Yvonne Power 07967 308873
- Erewash/South Derbyshire (Ilkeston/Long Eaton/Heanor/Swadlincote) contact Chris Ellerington 07896 804096
- High Peak (Buxton/Glossop/New Mills) contact Sarah Kelly 07967 391263
- North East Derbyshire (Clay Cross/Bolsover/Shirebrook) contact Becky Stancill 07767 670797



Derbyshire Careers Service

Do you need help updating your CV and uploading this to job search sites?

Derbyshire County Council Careers Service offers information, advice and guidance to adults on employment and learning.

Our staff are:

- Experienced and qualified to a minimum of Level 4 in Information, Advice and Guidance
- Friendly, supportive and adaptable to learner needs
- Impartial and able to advise on and refer to a wide range of local provision

During the COVID-19 outbreak our centres are closed for face-to-face appointments, but we're still offering impartial information, advice and guidance in other ways. Support will be available via telephone, Skype, text and / or email.

Please get in contact with your local Careers Coach as listed below:

- Chesterfield (Dronfield/Staveley/Alfreton/Eckington) contact Wendy Leigh 07717 303855
- Derbyshire Dales (Matlock/Ashbourne/Belper) contact Yvonne Power 07967 308873
- Erewash/South Derbyshire (Ilkeston/Long Eaton/Heanor/Swadlincote) contact Chris Ellerington 07896 804096
- High Peak (Buxton/Glossop/New Mills) contact Sarah Kelly 07967 391263
- North East Derbyshire (Clay Cross/Bolsover/Shirebrook) contact Becky Stancill 07767 670797



**Free Domestic Abuse Awareness
Online Training Sessions for
Voluntary/Charity sector
workers/volunteers**

Thursday 21st January 10-11.30am

- Domestic abuse awareness

Tuesday 2nd March 12-1.30pm

- Older victims of Domestic abuse

To book your place email:

helen.onion@theelmfoundation.org.uk



AMAZING CONSERVATION TRAINING OPPORTUNITY

Are you passionate about wildlife and nature? Do you want to work in conservation, but haven't got the practical experience and qualifications?

We're excited to offer full-time, funded traineeships based at Derbyshire Wildlife Trust to gain a level 2 qualification in environmental conservation and a bursary of over £11,000.

No previous qualifications are required – you just need to be over 18, have enthusiasm for the natural world and be ready to learn new skills.

Interested?

Find out more at www.derbyshirewildlifetrust.org.uk/working-nature and if it sounds like an opportunity for you, fill out the expression of interest form.

If you have any questions please contact us on enquiries@derbyshirewt.co.uk or 01773 881188



www.derbyshirewildlifetrust.org.uk/working-nature

Defending wildlife, restoring landscapes, inspiring people



GET STARTED IN HEALTH AND SOCIAL CARE

Tuesday 19th January - Friday 22nd January

Available for young people within Derbyshire, Leicestershire, Nottinghamshire, Lincolnshire and Northamptonshire



GET STARTED IN HEALTH AND SOCIAL CARE

Tuesday 19th January - Friday 22nd January

Available for young people within Derbyshire, Leicestershire, Nottinghamshire, Lincolnshire and Northamptonshire

Are you aged 16-30? Not in full time education, employment, or training?

The Prince's Trust, in partnership with projects and employers in the East Midlands are offering a FREE ONLINE employability training and privileged access to LIVE VACANCIES, giving you a fantastic opportunity to start a career within Health & Social Care. You can expect:

- An introduction to life in health and social care
- Understanding of the roles and responsibilities available
- Learning the values, skills, and attitudes required for a job in health and social care
- Online CV support and interview advice
- Multiple speed interviews for live vacancies
- Up to 6 months of mentoring support
- This programme does not impact your benefits

Interested? Limited places available

Register your interest by:

emailing Adalgisa on adalgisa.mazzone@princes-trust.org.uk
or text: "H&SC and your name" to 07929184426



Follow us:



INFORMATION DAY TUESDAY 1ST DECEMBER WITH COURSE STARTING 7TH DECEMBER

HEALTH & SOCIAL CARE/YOUNG PEOPLES' HEALTH & SOCIAL CARE VIRTUAL ACADEMY



Level 1 Award in Introduction to Health, Social Care and Children's and Young People's Settings

- ❖ Course suitable if you don't have Health & Social Care Adults qualifications
- ❖ Course suitable if you don't have Health & Social Care Children's and Young People's qualifications
- ❖ Course suitable if you have either of above AND want to prove capable of working with all age ranges or make career move

A WEEK-LONG FREE COURSE TAYLORED TO YOUR NEEDS IN WHICH YOU WILL GAIN:

- Understand the range of service provision and roles within health and social care (adults and children and young people), early years and childcare
- Understand the principles and values in health and social care (adults and children and young people), early years and childcare
- Introduction to duty of care in health, social care or children's and young people's settings
- Introduction to mental health awareness
- Keeping yourself and others safe from COVID-19
- Employability support with National Careers Service, CV and Interview Skills Workshops which will incorporate local Employers participation and local vacancies

Can be a stepping-stone towards Kickstart participation

Employers taking part in the Academy who will give you an insight of what it's like working for them:

Penderels Trust – have opportunities throughout Derbyshire

Oakford Manor (Glossop) confirmed they will offer guaranteed interviews


Arnfield Care (Glossop)

- Potentially more to be added and perhaps local to your area.....

Working in Partnership:



DWP



Take steps towards your future career

Step Into Employment is a FREE 6-week employability programme for people in Derbyshire who are not in employment, education or training.

Covering:

- CV preparation
- Interview techniques
- Job search support
- Practical work experience

Delivered by NLT Training Services, this funded programme aims to give you the skills and practical support to gain paid employment.

Combining classroom tutoring with in-company work experience, this course is designed to increase your employability options.

Our experienced tutor will work with you to help you overcome barriers to employment.



Places are limited

Priority given to 16 – 24 year olds

Get in touch to find out more and register:

T : 07947 550571

E : janice.parker@nlt-training.co.uk

www.nlt-training.co.uk



Fu+ures





Free courses in
Derbyshire and Derby
City. For anyone living
with a long-term health
condition;
helping you live well,
gain confidence and
learn new skills.

Take control of your life.

Contact Us

 Citizens Advice
114 Church Street
Church Gresley
Swadlincote
Derbyshire
DE11 9NR

 07487 257 187 or 07939 323365

 hwtc@citizensadvicemidmercia.org.uk



citizens
advice

Living with a Long-Term Condition Programme



The Living with a Long-Term Condition Programme aims to help you take control of your long term health conditions, helping you live well.

The programme is for anyone living with any long term health condition(s). Join this FREE 6 week course to help you manage your day-to-day life.

This programme is for you if:

- Your illness is affecting your everyday life
- You want things to change for the better.
- You want to achieve the best quality of life despite your condition

We work with patients, carers and healthcare professionals to create a community of people that have the skills and knowledge to help you gain confidence and live a fuller life.

The Course

People with long-term conditions face many similar issues such as fatigue, pain, frustration, stress and depression.

The course looks at how to manage these whilst working alongside your healthcare providers. By joining the course you will:

- Learn new skills to manage your health condition better
- Feel confident and more in control of your life
- Develop confidence in the daily management of your specific condition
- Meet others and share similar experiences
- Learn about developing more effective relationships with health professionals.

The six-week course can help you take control of your health. It focuses on what you can do rather than what you can't. Each session is 2.5 hours, once a week where you will learn:

- How to deal with symptoms like pain and tiredness
- How to cope with depression or feeling low
- Relaxation techniques
- Appropriate physical activity

- Healthy eating
- How to effectively communicate with family, friends and health professionals
- How to plan for the future
- How to set realistic goals and pacing yourself.

The programme is run by two trained tutors who themselves live with long-term conditions and can give you practical advice based on their own life experiences.

Call us on 07487 257187 or 07939 323365 for more information. If you would like to make a referral, then call or email hwtc@citizensadvicemidmercia.org.uk

My confidence,
self-esteem & feeling
of self-worth are
growing daily & for
me the course has
been a life changing
experience.





FREE Online Drug and Alcohol Training

Derbyshire Alcohol Advice Service and Derbyshire Recovery Partnership are continuing to offer free drug and alcohol training during this time despite the disruption caused by Covid-19.

Our training is currently being delivered online and we are breaking it down into independent modules. The first modules are available and being offered free now.

Spaces are currently available on the following training:

Thurs 1st Oct - [Substance \(Drug\) Awareness](#)

Tues 13th Oct - [Substance \(Drug\) Awareness](#)

Thurs 5th Nov - [Alcohol Awareness](#)

Tues 17th Nov - [Substance \(Drug\) Awareness](#)



These course are all FREE to health, social and community staff and volunteers working with adults in Derbyshire and can be booked at <https://alcoholadvice.eventbrite.com>

Working Ways

Effective employment support for people with a disability.

For full details visit the website below or call on 08000155332

Website



In an effort to get you some extra skills and give you the opportunity to help get your local communities back on their feet, National Citizen Service (NCS) will be running “Keep Doing Good”.

NCS this summer will be a 2 week programme delivered across August in your community, where 15-17 year olds will work in teams guided by NCS staff to Keep Doing Good.

Week 1 will give you brand new skills such as leadership, team building, presentation skills and the chance to plan your very own social action project. This will include workshops and activity sessions.

Week 2 will allow you to create and carry out your very own social action and volunteering projects. Helping the community where it needs it the most.

It's an exciting opportunity and the best thing is...it's completely free. So if you're looking for a new challenge or a chance to get out the house and make a difference, visit wearencs.com and register today! Don't worry this won't stop you from doing the autumn 2020 or summer 2021 programmes.



[Website](http://wearencs.com)

Decisionz magazine for young people offering advice and support.. <http://magazine.decisionz.co.uk/books/qdus>



Derbyshire Careers Service

Have you been made redundant and need help finding new employment?

Derbyshire County Council Careers Service offers information, advice and guidance to adults on employment and learning.

Our staff are:

- Experienced and qualified to a minimum of Level 4 in Information, Advice and Guidance
- Friendly, supportive and adaptable to learner needs
- Impartial and able to advise on and refer to a wide range of local provision

During the COVID-19 outbreak our centres are closed for face-to-face appointments, but we're still offering impartial information, advice and guidance in other ways. Support will be available via telephone, Skype, text and / or email.

Please get in contact with your local Careers Coach as listed below:

- Chesterfield (Dronfield/Staveley/Alfreton/Eckington) contact Wendy Leigh 07717 303855
- Derbyshire Dales (Matlock/Ashbourne/Belper) contact Yvonne Power 07967 308873
- Erewash/South Derbyshire (Ilkeston/Long Eaton/Heanor/Swadlincote) contact Chris Ellerington 07896 804096
- High Peak (Buxton/Glossop/New Mills) contact Sarah Kelly 07967 391263
- North East Derbyshire (Clay Cross/Bolsover/Shirebrook) contact Becky Stancill 07767 670797



Derbyshire Careers Service

Do you need help updating your CV and uploading this to job search sites?

Derbyshire County Council Careers Service offers information, advice and guidance to adults on employment and learning.

Our staff are:

- Experienced and qualified to a minimum of Level 4 in Information, Advice and Guidance
- Friendly, supportive and adaptable to learner needs
- Impartial and able to advise on and refer to a wide range of local provision

During the COVID-19 outbreak our centres are closed for face-to-face appointments, but we're still offering impartial information, advice and guidance in other ways. Support will be available via telephone, Skype, text and / or email.

Please get in contact with your local Careers Coach as listed below:

- Chesterfield (Dronfield/Staveley/Alfreton/Eckington) contact Wendy Leigh 07717 303855
- Derbyshire Dales (Matlock/Ashbourne/Belper) contact Yvonne Power 07967 308873
- Erewash/South Derbyshire (Ilkeston/Long Eaton/Heanor/Swadlincote) contact Chris Ellerington 07896 804096
- High Peak (Buxton/Glossop/New Mills) contact Sarah Kelly 07967 391263
- North East Derbyshire (Clay Cross/Bolsover/Shirebrook) contact Becky Stancill 07767 670797

Derbyshire Careers Service

Not sure what you want to do? Free
impartial careers advice will help

Derbyshire County Council Careers Service offers information,
advice and guidance to adults on employment and learning.

Our staff are:

- Experienced and qualified to a minimum of Level 4 in Information, Advice and Guidance
- Friendly, supportive and adaptable to learner needs
- Impartial and able to advise on and refer to a wide range of local provision

During the COVID-19 outbreak our centres are closed for face-to-face appointments, but we're still offering impartial information, advice and guidance in other ways. Support will be available via telephone, Skype, text and / or email.

Please get in contact with your local Careers Coach as listed below:

- Chesterfield (Dronfield/Staveley/Alfreton/Eckington) contact Wendy Leigh 07717 303855
- Derbyshire Dales (Matlock/Ashbourne/Belper) contact Yvonne Power 07967 308873
- Erewash/South Derbyshire (Ilkeston/Long Eaton/Heanor/Swadincote) contact Chris Ellerington 07896 804096
- High Peak (Buxton/Glossop/New Mills) contact Sarah Kelly 07967 391263
- North East Derbyshire (Clay Cross/Bolsover/Shirebrook) contact Becky Standill 07767 670797



Derbyshire Careers Service

**Do you need help to discover your digital skills
and to look for online learning/courses?**

Derbyshire County Council Careers Service offers information, advice and guidance to adults on employment and learning.

Our staff are:

- Experienced and qualified to a minimum of Level 4 in Information, Advice and Guidance
- Friendly, supportive and adaptable to learner needs
- Impartial and able to advise on and refer to a wide range of local provision

During the COVID-19 outbreak our centres are closed for face-to-face appointments, but we're still offering impartial information, advice and guidance in other ways. Support will be available via telephone, Skype, text and / or email.

Please get in contact with your local Careers Coach as listed below:

- Chesterfield (Dronfield/Staveley/Alfreton/Eckington) contact Wendy Leigh 07717 303855
- Derbyshire Dales (Matlock/Ashbourne/Belper) contact Yvonne Power 07967 308873
- Erewash/South Derbyshire (Ilkeston/Long Eaton/Heanor/Swadlincote) contact Chris Ellerington 07896 804096
- High Peak (Buxton/Glossop/New Mills) contact Sarah Kelly 07967 391263
- North East Derbyshire (Clay Cross/Bolsover/Shirebrook) contact Becky Stancill 07767 670797

Derbyshire Careers Service

Information of our service during the Covid-19 outbreak

Our centres are currently closed for face-to-face appointments, but we're still offering impartial information, advice and guidance in other ways. Get in touch if you're looking for work, training, education and / or recently been made redundant?

Derbyshire County Council Careers Service are continuing to work to support Derbyshire residents and are open to referrals. This support will be via telephone, Skype, text and / or email.

Please get in contact with your local Careers Coach as listed below:

- Chesterfield (Dronfield/Staveley/Alfreton/Eckington) contact Wendy Leigh 07717 303855
- Derbyshire Dales (Matlock/Ashbourne/Belper) contact Yvonne Power 07967 308873
- Erewash/South Derbyshire (Ilkeston/Long Eaton/Heanor/Swadlincote) contact Chris Ellerington 07896 804096
- High Peak (Buxton/Glossop/New Mills) contact Sarah Kelly 07967 391263
- North East Derbyshire (Clay Cross/Bolsover/Shirebrook) contact Becky Stancill 07767 670797



Addiction support

Change Grow live

Supporting young people who are using drugs or alcohol, feel they have a problem and want some help. We're not here to judge you or tell you what to do, but we can help you make the changes you want to make.



[website](#)

Supporting children who are seriously affected by someone else's substance misuse.



[Website](#)

Derbyshire Recovery and Peer Support Service

The Derbyshire Recovery and Peer Support Service has set up a helpline.

Monday to Friday - 09.00 - 17.00

(Will be reviewed regularly and times/days could be expanded).

Telephone:

01773 303646

Email: derbyshire@cgl.org.uk.





National Gambling Helpline

24/7 service, ran by Gamcare, core element of the National Gambling Treatment Service

For both harmful gamblers and affected others.

Work through some immediate strategies to try and reduce the gambling in the short-term.

Can also place referral for the person to access specialist partner service in their local area.

0808 8020 133

online help for problem gamblers

**gambling
therapy**

<https://www.gamblingtherapy.org/en/gambling-therapy-presents-gt-app>

Providing the tools and information to build digital resilience, educate and safeguard young people against problematic gambling and gaming.



<https://www.ygam.org/>



GamCare Midlands partner Aquarius



gambling@aquarius.org.uk

[0300 456 4293](tel:03004564293)

CBT and various psycho-social intervention techniques, group-based gambling recovery courses.

We would refer a severely harmful gambler to Aquarius, our local Gamcare partner service, for specialist support. As many sessions as a client wishes, can be conducted via telephone or in person.



0800 140 4690/ <https://www.rehab4addiction.co.uk/>

[Rehab 4 Addiction](#) is a free addiction helpline run by people who've beaten addiction in their own lives. Rehab 4 Addiction was founded to assist those affected by substance misuse and their loved ones. We offer a range of services and help signpost you to the most effective treatments.



**Support for Children
and Young People
South Derbyshire**

Online information about sexual health, limited services are available and urgent appointments can be booked at London Road Community Hospital, Derby. **Please be aware that the service is not currently offering walk-in services at its clinics.** Please see website for more service details: <https://www.yoursexualhealthmatters.org.uk/>



Being Me a local CIC who are offering FREE Mental Health Support for children (mainly primary) and also for schools! They are offering to do FREE Zoom support and sessions with-in school to support both teachers and children.tact

Email- contactbeingmenow@gmail.com

Website - www.being-me.info

Facebook - [@beingmeorganisation](https://www.facebook.com/beingmeorganisation)



Support for Children
and Young People

CAMHS - Supporting bereaved children during the outbreak of

Covid-19

The outbreak of Covid-19 means that many aspects of our lives have changed. School is closed for most, lots of families are working from home, and we are all having to spend more time apart. The news is full of talk of the virus and the effect it is having. Many children and young people will have questions and worries about the virus, but those who have experienced the death of someone important or who have an ill family member might be particularly worried. This has been created to provide information to help professionals feel more informed about how best to support children, young people and their families with bereavement.

To view full information please click link below

[CAMHS - Supporting bereaved children during the outbreak of Covid-19](#)

Childrens guide to Coronavirus

[Website](#)

UNICEF for Every Child



[Website](#)

ONLINE Postal Condoms

[Website](#)

What support do they offer? Information and advice on managing anxiety, bullying, internet safety, staying safe and a place you can speak to trained councillors.

Telephone: 0800111 1

Online Chat: Available on their website

ChildLine – [Website](#)

childline

ONLINE, ON THE PHONE, ANYTIME
childline.org.uk | 0800 1111



Action for Children - www.actionforchildren.org.uk



What support do they offer? We protect and support children and young people, provide practical and emotional care and support, ensure their voices are heard, and campaign to bring lasting improvements to their lives. Offering support around fostering, adoption and through resources.

Daily tips and tricks on how to boost your wellbeing/ Feel Good Booklet

Website

Papyrus

Papyrus provides confidential support and advice to young people under the age of 35 who are experiencing thoughts of suicide, and anyone worried about a young person at risk of suicide.



PAPYRUS
PREVENTION OF YOUNG SUICIDE

[Website](#)



[Derbyshire Carers Association](#) (DCA) run support services for Young Carers in Derbyshire

Young people's experience of loneliness in spring/ summer 2020 lockdown and beyond

You can read the new [leaflet here](#).

<https://lonelynotalone.org/>





CHAT HEALTH

WE HELP 11-19 YEAR OLDS WITH ALL KINDS OF THINGS:

Derbyshire Healthcare Support
Children | Parents | Teenagers

SCAN THE QR CODE
TO FIND OUT MORE

HEALTHY EATING

BULLYING

SMOKING

It's safe and easy for you to speak to a qualified health professional. Just send a text, you don't have to give your name.

Discreet and quick, it only takes one message to start making a difference...

ALCOHOL

MENTAL HEALTH

RELATIONSHIPS

TEXT US FOR **CONFIDENTIAL** ADVICE AND SUPPORT

07507 330025



Mermaids

Mermaids has been supporting trans and gender-diverse children, young people, and their families since 1995.



Website

Talk to us on
0808 801 0400

Helpline Open Monday to Friday, 9am to 9pm

Calls to Mermaids are confidential and any details recorded will not be shared with a third party. All staff, trustees and volunteers are required to comply with our Privacy and Confidentiality policies.

If you wish to know more about our Confidentiality, Privacy and Safeguarding policies please see below.

New online access for Sexual Health Services

Your Sexual Health Matters @ Home! Derby and Derbyshire Sexual Health Services now have a number of services that you access from the comfort of your own home.

The following new services are free, confidential and non-judgemental:

- Condoms by post – this includes C-Card for 13-24 year olds and 24 years+
- Oral contraception – virtual assessment and prescriptions posted out
- Postal emergency contraception (over 16s only). Under 16s can still contact the service to request emergency contraception via our information and booking line
- STI & HIV testing – including treatment for chlamydia by post
- Virtual sexual health promotion advice
- Photo diagnosis for lumps, bumps and warts (18 years old and over)

For more information visit the website: www.yoursexualhealthmatters.org.uk
or Information and Booking line: 0800 328 3383.





Derbyshire Healthcare Support
Children | Parents | Teenagers

CHAT HEALTH

WE HELP 11-19 YEAR OLDS WITH ALL KINDS OF THINGS:

HEALTHY EATING

BULLYING

SMOKING

ALCOHOL

MENTAL HEALTH

RELATIONSHIPS

It's safe and easy for you to speak to a qualified health professional. Just send a text, you don't have to give your name.

Discreet and quick, it only takes one message to start making a difference...

SCAN THE QR CODE TO FIND OUT MORE

TEXT US FOR **CONFIDENTIAL** ADVICE AND SUPPORT

07507 330025

NHS
Derbyshire Community Health Services
NHS Foundation Trust

YSHM @ Home

Access free, discreet & confidential sexual health services direct to your home

Contraception & IUDs by post

Emergency contraception

Virtual sexual health protection advice

STI & HIV testing

Photo diagnosis

Visit: www.yoursexualhealthmatters.org.uk to request our online service

Information & Booking Line: 0800 328 3383

This service is funded by Derbyshire County Council and delivered by Derbyshire Community Health Services NHS Foundation Trust.

July 2020

Derbyshire County Council | Derbyshire Community Health Services NHS Foundation Trust | This service is funded by Derbyshire County Council and provided by Derbyshire Community Health Services NHS Foundation Trust



 Derbyshire LGBT+



Derbyshire's ONLY Specialist LGBT+ Youth Service

We are running a new weekly online sessions for young people who are 11 to 13 years old and live within Derbyshire.

Contact Sally for more information:

sallyh@derbyshirelgbt.org.uk

11-13 years old?
Live within Derbyshire?

Get in touch with us to find out more information.

01773 833 833

youngcarers@derbyshirecarers.co.uk

www.derbyshirecarers.co.uk



COVID-19 PANDEMIC SERVICE

SUMMER / AUTUMN 2020

The Young Carers Service is still operating and taking on new referrals.

Young Carers on the service might receive:

- Telephone calls with their support worker
- Video calls with their support worker
- Video calls with other young carers to take part in games and activities
- Activity packs through the post
- Home visits outdoors in gardens or on doorsteps with their support worker
- School visits, or video calls, while at school with their support worker
- Family support telephone calls or text messages
- Email resources and information

Group activities and outings are not currently operating due to COVID-19, but will re-start as soon as they can be done safely.



Please get in touch:

Email	youngcarers@derbyshirecarers.co.uk
Facebook	@dcayoungcarers
Twitter	@derbyshirecarer
Instagram	@youngcarersderby

Are you worried about a child during Covid-19 in England?

There's now one co-ordinated response centre: See, Hear, Respond

In England, call 0800 157 7015 or visit barnardos.org.uk/see-hear-respond

Funded by the Department for Education and managed by Barnardo's, See, Hear, Respond will contact every referral so no child gets missed.

We'll then find a partner best placed to support the most isolated and at risk children in your area.

They'll get help in one or more of four ways:

- ☑ a self-service online hub of support and information
- ☑ online support including advice, guidance, and one to one and group therapy
- ☑ direct, face to face intervention, or
- ☑ helping children and young people reintegrate back into school.

Don't hesitate to call between 9am-9pm Monday-Friday, and 10am-6pm on Saturday and Sunday.



Funded by

Department
for Education

Believe in
children
 Barnardo's

Is Covid-19 hurting your family?

Struggling to cope?

Feeling isolated?

Worried for your children?

There's somewhere safe to get help and support.

Call us free on 0800 157 7015

We're there 9am-9pm Monday to Friday, and 10am-6pm at weekends.

Or visit barnardos.org.uk/c19



Believe in
children
 Barnardo's



Is lockdown making you worried or sad?

Family finding it tough?

Nervous about going back to school?

There's somewhere safe to get help and support.

Call us free on 0800 157 7015

We're there 9am-9pm Monday to Friday, and 10am-6pm at weekends.

Or visit barnardos.org.uk/c19



**Believe in
children**
 **Barnardo's**

Coronavirus (COVID-19): health, care and volunteer workers parking pass and concessions

This guidance describes the terms of use around the government's free council car parking scheme for NHS workers, social care workers and NHS Volunteer Responders.

Derbyshire Carers Telephone Befriending

Telephone Befriending at Derbyshire Carers Association (DCA) is a regular friendly call from a fully trained volunteer to help alleviate isolation and provide some company and light conversation to adult Carers (over 18) within Derbyshire (not Derby City). DCA phone volunteers give support, reassurance, a listening ear.



The DCA Telephone Befriending service is continuing to run in the usual manner throughout the COVID-19 period. DCA established Volunteer callers are continuing to make their calls from home, as usual, to Carers they have previously been matched with, as well as any new Carers needing a chat. DCA Peer Support staff are also helping to provide befriending calls to isolated Carers during this time of increased need.

During the COVID19 period DCA are able to continue to offer support from their Telephone Befriending service to those Carers who are, or have become, more isolated or who are extremely vulnerable. Support and signposting can also be provided during the calls, where the Carer is in need of other information and local support.

If you feel you as a Carer would benefit from telephone support, or wish to discuss the Telephone Befriending, please contact DCA on: 01773 833833

British Red Cross online training course for coronavirus volunteers

Whether you're volunteering with a charity or lending a hand to a neighbour, this step by step guide tells you how to look after yourself and others. This training was designed by the British Red Cross for anyone who is responding to the coronavirus outbreak. Whether you've been deployed by a charity or have decided to lend a hand to a neighbour, it tells you what you need to know to look after yourselves and others. The content of this course will be regularly updated to reflect the latest situation and advice from government.



[Website](#)



census
2021

Leon Taylor | Census Engagement Manager | Office for National Statistics
| +44 (0)7452 942702 |

leon.taylor99@field.census.gov.uk | www.census.gov.uk

Introducing Census 2021

What is the census?

The census is a survey that happens every 10 years and gives us a picture of all the people and households in England and Wales. By taking part, you'll be helping make sure you and your community get the services needed now and in the future.

The history of the census

The first census was in 1801 and the most recent in 2011. The Office for National Statistics (ONS) runs the census in England Wales and the next one will happen on Sunday 21 March 2021.

Why does the census matter?

The information it collects helps plan and fund services in your area. This could include transport, education and healthcare.

Charities also use census information to help get the funding they need. Businesses use it to decide where to set up, which creates job opportunities.

The census must be completed by law

You must complete the census by law. If you do not, or if you supply false information, you could be fined up to £1,000.

Moving the census online

Census 2021 will be the first 'digital-first' census. It's easy to do and can be done on any device. Should you need a little assistance there'll be locally based Census Support Centres. And if you prefer you will still be able to fill in a paper version.

To find out more about the Census 2021 Visit <https://census.gov.uk/>

Temporary Census Jobs

<https://www.censusjobs.co.uk/>



Any other Local info.

Derbyshire Carers Association (DCA) run support services for Young Carers in Derbyshire

Young people's experience of loneliness in spring/ summer 2020 lockdown and beyond

<https://www.carersinderbyshire.org.uk/young-carers>



Library News

Some libraries across Derbyshire are to begin reopening from next week with several temporary changes in place to keep customers and staff safe.

[County libraries to roll out reopening with safety a priority](#)

For further updates about your local library please use both links below:



[Website](#)

January Online Writing for Wellbeing workshops on the theme of Beginnings

Derbyshire author **Leonie Martin** is offering a choice of two **January** dates on **Zoom** for her latest online **Writing for Wellbeing** workshop on the theme of **Beginnings**: Saturday 9th January 11:00-13:00 and Wednesday 13th January 11:00-13:00. Both workshops will include the same engaging writing activities and an opportunity to share your work within a safe and relaxing 'virtual' space. No previous experience is required, but you'll need access to Zoom along with your preferred writing materials. Early booking is advised as the number of places has been reduced to suit the online environment. Please contact Leonie on leonie.martin@me.com with any queries. To choose a date and book your place, please click on the link below:

<https://www.eventbrite.co.uk/e/131451949319>





**Let's do it for
Derbyshire.**

Let's get tested.

**Community testing
for Covid-19 is now
in Swadlincote.**



**EU CITIZENS
LIVING IN THE UK
PROTECT YOUR RIGHTS
BY APPLYING TO THE EU
SETTLEMENT SCHEME**



If you're an EU, EEA or Swiss citizen, you and your family can apply to the EU Settlement Scheme to continue living in the UK after Brexit beyond 2020.

To find out more about this scheme visit our website:
www.citizensadviceidmercia.org.uk/euss/

Contact us:
01827 909101



Not citizens or those with indefinite leave don't need to apply



census 2021

Census 2021 will provide a snapshot of modern society

Households across Derbyshire will soon be asked to take part in Census 2021.

The census is a once-in-a-decade survey that gives us the most accurate estimate of all the people and households in England and Wales. It has been carried out every decade since 1801, with the exception of 1941.

It will be the first run predominantly online, with households receiving a letter with a unique access code, allowing them to complete the questionnaire on their computers, phones or tablets.

“A successful census will ensure everyone from local government to charities can put services and funding in the places where they are most needed”, Iain Bell, deputy national statistician at the Office for National Statistics, said.

“This could mean things like doctors’ surgeries, schools and new transport routes. That’s why it is so important everyone takes part and we have made it easier for people to do so online on any device, with help and paper questionnaires for those that need them.”

Census day will be on March 21, but households across the country will receive letters with online codes allowing them to take part from early March.

The census will include questions about your sex, age, work, health, education, household size and ethnicity. And, for the first time, there will be a question asking people whether they have served in the armed forces, as well as voluntary questions for those aged 16 and over on sexual orientation and gender identity.

Results will be available within 12 months, although personal records will be locked away for 100 years, kept safe for future generations.

For more information, visit census.gov.uk.